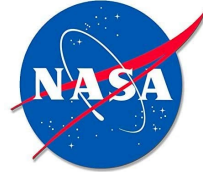


Special Announcement



National Aeronautics and
Space Administration

Goddard Space Flight Center
Wallops Flight Facility
Wallops Island, Virginia 23337

Date: June 04, 2026

Subject: IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Failure to Maintain Treatment at Wallops Flight Facility Main Base Waterworks

The Wallops Flight Facility (WFF) Main Base drinking water system recently had low residual chlorine at the system entry point, resulting in a violation of a drinking water standard. Although this was not an emergency, as our customers, you have a right to know what is happening and what we did and continue to do to correct these situations.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

Failure to Maintain Treatment at Entry Point. We are required to disinfect our drinking water source. On May 29, 2026, we did not meet our treatment requirement to provide sufficient levels of disinfectant at the system entry point due to a communication issue between the Water Tower and Metasys. Chlorine levels were maintained in the distribution system while the issue was being corrected.

What does this mean? Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice. While we have not detected any evidence of contamination in, or other health threats to, our source water, we are still committed to maintaining the required level of treatment to the water to eliminate the threat of contamination.

What is being done?

The residual chlorine level at the entry-point promptly resolved following the communication error correction. Subsequent residual chlorine sampling confirmed that adequate concentration levels were maintained throughout the distribution system.

For more information, please contact Julie Shane at julie.r.shane@nasa.gov.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by NASA Wallops Flight Facility. State Water System ID#: 3001500.

Distribution: 100 200 400 500 600 700 800 Contractors Tenants