



# Get Connected to the Guest Wireless Network

Quick Guide for Official Visitors:



## 1 Self-Register and Create Your Account:

- Navigate to <https://guest.nasa.gov> and sign up for a guest account.
- Enter your information (name and email address), then select **Create Account** to proceed.

## 2 Set Account Password:

- Once the account is registered, you will receive an automated email from [identity.manager@nasa.gov](mailto:identity.manager@nasa.gov) to set your account password.
- **The link is only valid for 1 hour.** If the link expires before you set your password, simply click on the **Reset Password** option in the email to request a new link.

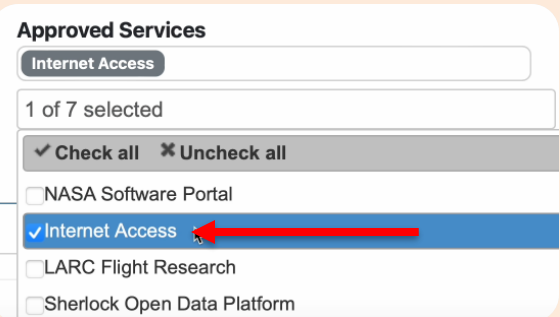
In order to reset your NASA Guest account password, please use the following link:

<https://guest.nasa.gov/password-reset?email=johndoe1%40gmail.com&key=XTqS0RPysqpfL17LGbFK>

For security reasons, this link will expire in one hour. You may re-initiate the password reset process by using the [Reset Password](#) link.

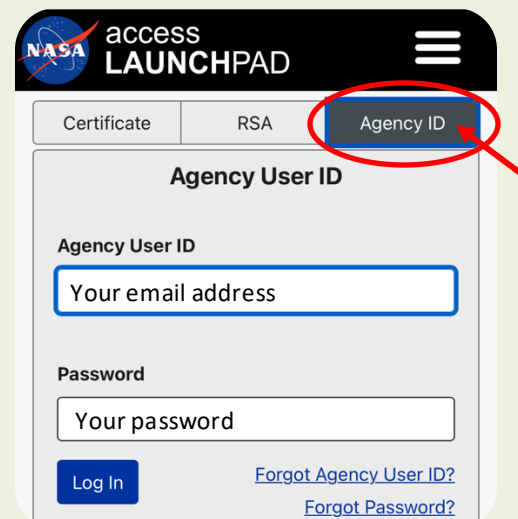
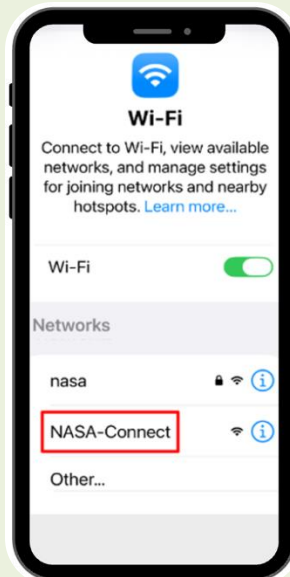
## 3 Apply Internet Access to Your Account:

- Navigate to <https://guest.nasa.gov/manage> and select the **Agency User ID** tab to log in. Enter your email address as your User ID and the password you just created.
- On the site, scroll down and select **Internet Access** in the **Approved Services** menu to add internet services to your account. Once completed, you can exit the page and begin connecting to the Wi-Fi.



## 4 Connect to the Wi-Fi:

- Open your device's Wi-Fi settings and select **NASA-Connect** from the available networks.
- Ensure that **Private Wi-Fi Address** is turned **off**.
- When the login splash page loads, select the **Agency ID** tab and enter the email address and password you used during registration.
- After logging in, allow up to 2 minutes for the Wi-Fi connection to be established.





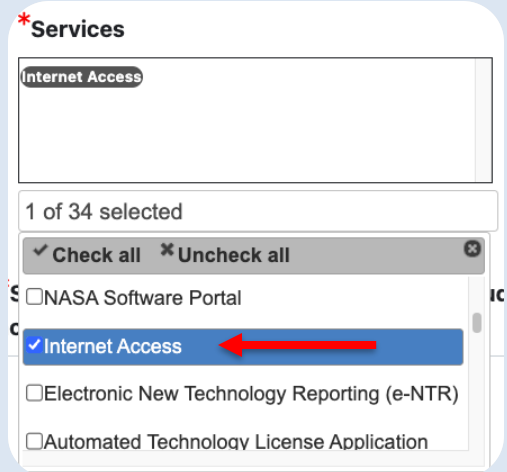
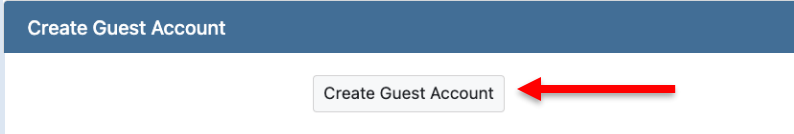
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Quick Guide for NASA Sponsors:



## 1 Register an Account on Behalf of the Visitor:

- Navigate to <https://idmax.nasa.gov/> and select [Manage Guest Accounts](#) from the **Identities** menu.
- Select **Create Guest Account** and complete the required visitor information fields
- Under the **Services** section, select **Internet Access** to enable internet connectivity for the visitor's account.



## 2 Set Account Password:

- Once the account is registered, your visitor will receive an automated email from [identity.manager@nasa.gov](mailto:identity.manager@nasa.gov) to set their account password.
- The link is only valid for 1 hour.** If the link expires before they set their password, they may re-initiate the process by clicking the **Reset Password** link.

In order to reset your NASA Guest account password, please use the following link:

<https://guest.nasa.gov/password-reset?email=johndoe1%40gmail.com&key=XTqSORPysqpfL17LgBFk>

For security reasons, this link will expire in one hour. You may re-initiate the password reset process by using the [Reset Password](#) link.

## 3 Connect to the Wi-Fi:

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