

Rev Feb 2025	Hours of Operation	Working Hours Phone Numbers	URGENT After-Hours Phone Numbers
ARC	24/7/365	Primary: 800-344-4222	800-344-4222
AFRC	Mon-Fri: 6:30 am to 4:00 pm	Primary: 661-802-8359 Secondary: 661-276-6030 Secondary: 661-276-2034	888-964-3032
GRC	Mon & Wed: 8:00 am to 3:00 pm Thurs: 8:00 am to 2:00 pm	Call 216-433-2989 for routine appointments / questions; leave a message for a return call. For emergencies during work hours (8:00 am – 5:00 pm), call 800-227-6007 for EAP backup service.	888-964-3032
GSFC – All locations including WFF	24/7/365	Primary: 800-222-0364	800-222-0364
HQ	24/7/365	Primary: 866-216-1996	866-216-1996
JPL	24/7/365	Primary: 800-367-7474	800-367-7474
JSC – All locations including WSTF	Mon-Fri: 8:00 am to 5:00 pm during standard work weeks Mon-Thurs: 8:00 am to 5:00 pm during "Quiet Friday" work weeks	Primary: 281-483-6130	888-964-3032
KSC	Mon-Fri: 7:00 am to 4:30 pm	Primary: 321-289-6674 Primary: 321-289-7432	888-964-3032
		Secondary: 321-867-7398 Secondary: 321-861-8647	
LRC	24/7/365	Primary: 866-216-1996	866-216-1996
MAF	Mon-Fri: 7:00 am to 3:30 pm	Primary: 228-363-4910 Secondary: 504-257-2415	888-964-3032
MSFC	Mon-Fri: 7:00 am to 3:30 pm	Primary: 256-544-7549 Secondary: 256-698-9589	888-964-3032
SSC	Mon-Fri: 7:00 am to 3:30 pm	Primary: 228-363-4910 Secondary: 228-688-3005	888-964-3032