

Equity in Action:
Closing *the*

DISABILITY DIVIDE

National Aeronautics and
Space Administration



OSBP Learning Series Webinar



October 18, 2023

1:00 p.m. - 2:30 p.m ET



Housekeeping

- If you have any questions during the presentation, please enter them into the Q&A Box.
 - **NOTE:** If possible, include the speaker whom your question is directed if multiple speakers are presenting.
- Other comments, like technical difficulties, please input them in the Chat Box.
- We will have a formal Q&A after the final presenter concludes, using questions from the Q&A Box.
- Please keep your computers on mute when not speaking.
- The presentation **WILL** be recorded. Attendees will receive an email once those materials are made available online.
- Please fill out the survey that will be available in the Q&A box during the presentation.



Do Your Homework!

- **Start** with a Small Business Specialist (SBS) at each NASA Center
 - Build relationships with the Center SBS and the Industry Small Business Liaison Office (SBLO)
- Learn about NASA 's various missions
 - Each NASA Center has different Missions
 - Varied mix of products and services
- Respond to Sources Sought Synopses / Request for Proposals
- Use Small Business resources:
 - Agency Acquisition Forecast
 - Procurement Technical Assistance Center (PTAC)
 - Small Business Administration (SBA)
 - Trade associations
 - Outreach Events

EXAMPLE



Participants (322)

Search

Panelist: 22

Attendee: 300 (7 displayed)



Chat

Hi Truphelia -- will you please add Vikram from SpaceX to the panelist group? He's logged in as "V Kothari (SPACEX)"

To: All Attendees

Enter chat message here

Q&A

Polling

Unmute

Start video

Share



Participants

Chat



3

Webex Closed Captioning is Available!

Webex (Moderated unmute mode) Webinar Info Hide Menu Bar ^ 00:23

File Edit Share View Audio & Video Participant Webinar Breakout Sessions Help

Participants (1)

Chat

Captions

Captions

As people talk in the meeting, the meeting captions will appear here.

Unmute Start video Share Record

Select CC to enable

1

3

Select ... to turn on the Captions panel to see speakers in sequence

2

Polling Questions

1. How did you learn about this webinar?

- a. OSBP Website
- b. Constant Contact
- c. Social Media
- d. Eventbrite email
- e. Other

2. Is this the first webinar hosted by the NASA Office of Small Business Programs that you have attended?

- a. YES
- b. NO

Polling Questions Cont.

3. Which of the following classifications applies to your institution/organization/company?

- a. Small Business (SB)
- b. Large Business (LB)/Other than Small Business (OTS)
- c. Women-Owned Small Business (WOSB)
- d. Economically Disadvantaged Women-Owned Small Business (EDWOSB)
- e. Veteran-Owned Small Business (VOSB)
- f. Service-Disabled Veteran-Owned Small Business (SDVOSB)
- g. Historically Underutilized Business Zone (HUBZone)
- h. 8(a) Business Development Program Participant (8a)
- i. Historically Black Colleges or Universities (HBCU)
- j. Minority-Serving Institution (MSI)
- k. Nonprofit or Community-based Organization
- l. Federal Government Agency/Department
- m. State or Local Government Agency/Department
- n. Small Disadvantage Business (SDB)
- o. Other

Polling Questions Cont.

4. Have you done business with NASA? (More than one answer can be applicable)

- a. Prime Contractor
- b. Subcontractor
- c. NASA Mentor-Protégé Program
- d. Space Act Agreement
- e. Grant or Cooperative Agreement Recipient
- f. I have not done business with or received funding from NASA

5. What are some of the barriers to entry when doing business with NASA?

A person in a white lab coat stands in the center of a dark, cylindrical tunnel. The tunnel's walls are lined with dark, curved panels. At the end of the tunnel, a large, circular opening is covered with a honeycomb pattern of yellow hexagonal panels. The person is looking towards this opening. The overall atmosphere is industrial and futuristic.

Our Mission

The mission of the NASA Office of Small Business Programs is to promote and integrate small businesses into the industrial base of contractors and subcontractors that support the future of space exploration, scientific discovery, and aeronautics research.

About the NASA Office of Small Business Programs

- NASA's Office of Small Business Programs (OSBP) primary mission since its inception has been to increase the representation of small businesses in NASA's contracting efforts.
- Headquartered in Washington, D.C., OSBP is under the leadership of Associate Administrator Glenn A. Delgado and Deputy Associate Administrator Robert Medina.
 - **INCLUSION** - OSBP efforts encompass all federally recognized socio-economic small business categories and we work hard to make sure each type of business gets a fair chance to work with NASA.
 - **GROWTH** - Since 1979, OSBP has grown from only 4 civil servants and 3 contractors, to over 21 civil servants and over 6 support contractors -- all of which are small businesses.
 - **ADVOCACY** - OSBP continues to advocate for small businesses and amplify the important role they play in supporting NASA's mission to explore the universe.
 - **EDUCATION** - The NASA OSBP webinar series offers in-depth training relevant to small businesses; and provide the opportunity to ask questions directly to key points of contacts at the Agency.

Meet the Speaker

Lawrence Adkins

Director, Business Development
SourceAmerica

UNITED STATES MARINE WITH A HEART TO SERVE Served at duty stations in the USA and various Marine Corps installations overseas (including in Japan and South Korea), developing leadership, Marine Corps discipline, and effective management techniques, as well as holding secret security clearance.

Lawrence Adkins is an authoritative figure within the organization – serving as a subject matter expert that directs and supervises the work of a large team(s). The emphasis of work is on the integration of the individual's team(s) with other departments and lines of business. Serves as a coach and developmental expert, responsible for resource allocation, and interfaces with senior leadership – internally and externally. Be the executive face of SourceAmerica for assigned government customer accounts. Develop professional relationships with key customers - buyers of services - helping them to create more opportunities for individuals with significant disabilities. Build the SourceAmerica team established for these accounts to ensure work facilitated by SourceAmerica is executed with excellence in order to build our reputation, cultivate relationships, increase customer satisfaction, preserve the base of business, and ultimately develop additional opportunities for our Non-Profit Agency (NPA) stakeholders and their constituencies.



Meet the Speaker

Matthew Buchanan

ABOR Business Development Manager
National Industries for the Blind (NIB)

Matthew Buchanan works for the National Industries for the Blind (NIB), as part of the AbilityOne Program. His role on the Business Development Team encompasses being the lead AbilityOne Representative (ABOR) specialist for NIB. After graduating from Framingham State College, with a Bachelor of Science degree in Business Administration, Matt held the position of Contracting Officer for the Army Contracting Command, Aberdeen Proving Ground, Natick Contracting Division (ACC-APG-Natick). In that role, he was responsible for hundreds of millions of dollars worth of contracts, ranging from the development and production of COVID Personal Protective Equipment (PPE) masks, to the rollout of the new Army Green Service Uniform (AGSU). During his time as a civilian with the Army, Matt frequently utilized the AbilityOne Program to successfully deliver quality garments, on time and at a reasonable price. While at NIB, Matt works directly with Federal appointed ABORs, alongside NIB non-profit agencies, to increase knowledge, and usage of the AbilityOne Program.



OFFICE OF **SMALL BUSINESS** PROGRAMS
...where small business makes a **BIG** difference



AbilityOne: A Strategic Partnership

Agenda

- AbilityOne Overview
- Support for AbilityOne
- Benefits of Subcontracting with AbilityOne Nonprofit Agencies (NPAs)
- AbilityOne Offering/Capabilities
- How to Connect
- Q&A

AbilityOne Program Mission

Mission

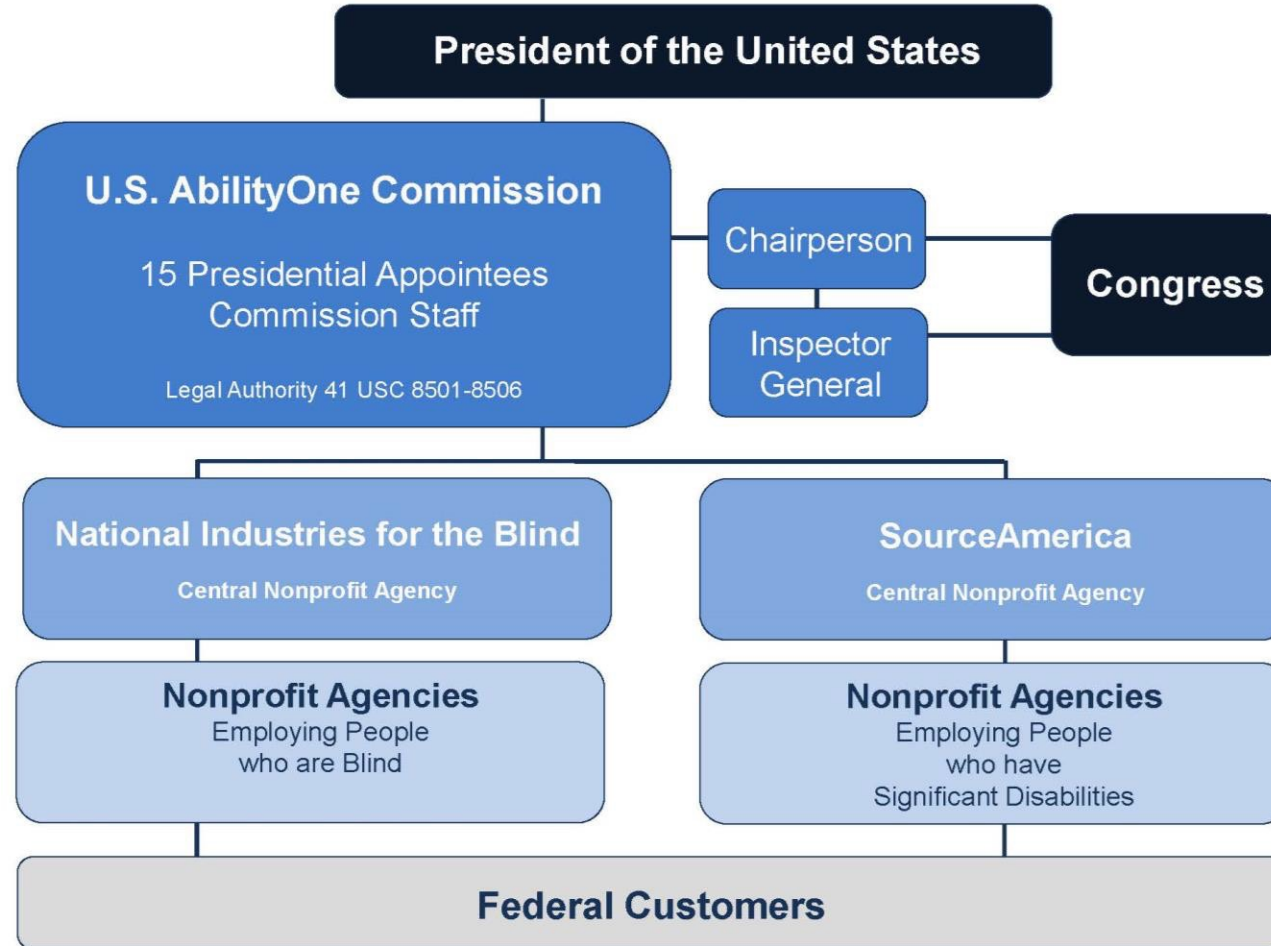
To tap America's underutilized workforce of individuals who are blind or have significant disabilities to deliver high quality, mission-essential products and services to Federal agencies in quality employment opportunities.

Vision

Remain a trusted source of supply and services for Federal agencies while creating quality employment opportunities across all economic sectors for people who are blind or have significant disabilities.



AbilityOne Organizational Chart

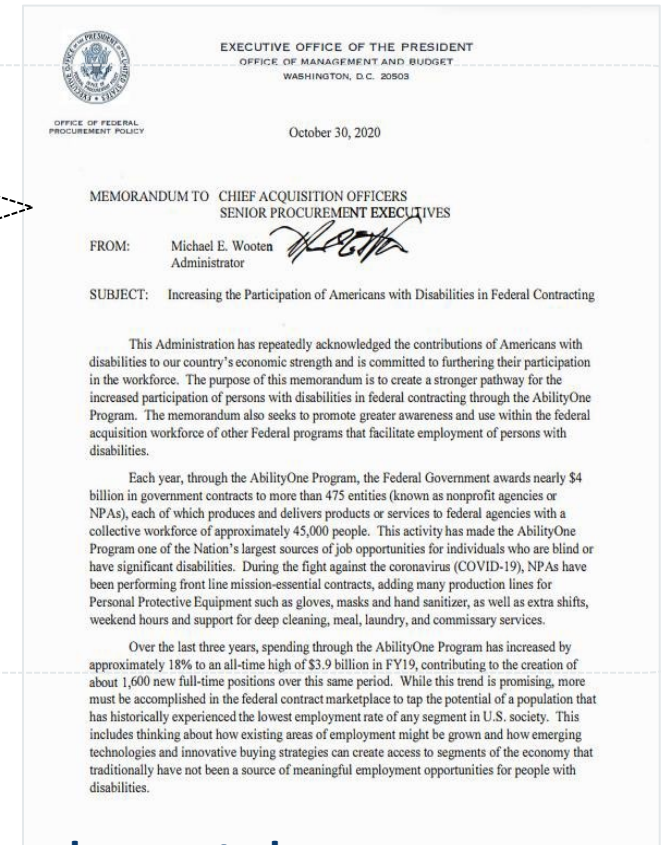


AbilityOne Commission[®] Members

- Chairperson: **Jeffrey Koses**, Senior Procurement Executive, GSA
- Vice Chair: **Chai Feldblum**, Private Citizen
- **Matthew Beebe**, Director of Acquisition, Defense Logistics Agency
- **Bryan Bashin**, Private Citizen
- **Angela Billups**, Executive Director, Office of Acquisition and Logistics, Department of Veterans Affairs
- **Christina Brandt**, Private Citizen
- **Gabe Cazares**, Private Citizen
- **Megan Dake**, Deputy Assistance Secretary (Procurement), Department of the Army
- **Carol Dobak**, Deputy Commissioner Rehabilitation Services Administration, Office of Special Education and Rehabilitative Services, Department of Education
- **Robert Hogue**, Acting Assistant Secretary (Manpower & Reserve Affairs), Department of the Navy
- **Tara Jamison**, Deputy Senior Procurement Executive and Director, Office of Acquisition Management, Department of Justice
- **Jennifer Sheehy**, Deputy Assistance Secretary, Office of Disability Employment Policy, Department of Labor
- **Malcolm Shorter**, Deputy Assistance Secretary for Administration, Department of Agriculture
- **Virna Winters**, Director for Acquisition Policy and Oversight in the Office of Acquisition Management, Department of Commerce
- **Scott Calisti**, Associate, Deputy Assistant Secretary (Contracting) for Headquarters Air Force



Office of Federal Procurement Policy (OFPP)



- OFPP Released a Memo 10/30/2020
- Request each 24 CFO Act Agency increase their spend in the AbilityOne Program

OFPP stood up the **ABOR** program for the **24 CFO Act** agencies and requested that each agency establish a pledge **percentage** based on obligations

Executive Order 13985



It is therefore the policy of my Administration that the Federal Government should pursue a comprehensive approach to advancing equity for all, including people of color and others who have been historically underserved, marginalized, and adversely affected by persistent poverty and inequality. Affirmatively advancing equity, civil rights, racial justice, and equal opportunity is the responsibility of the whole of our Government. Because advancing equity requires a systematic approach to embedding fairness in decision-making processes, executive departments and agencies (agencies) must recognize the work to redress inequities in their policies and programs that serve as barriers to equal opportunity.

- Advancing Racial Equity and Support for Underserved Communities Through the Federal Government
 - People with disabilities is one of the underserved communities identified in this EO

NASA Support for AbilityOne

Message from the Administrator



National Disability Employment Awareness Month 2023

Each October, as we commemorate National Disability Employment Awareness Month, we rededicate our commitment to fostering diversity, equity, inclusion, and accessibility in NASA's workplaces – and all of America's workplaces.

This year's theme, "Advancing Access and Equity," acknowledges the progress made in the last 50 years since the signing of the Rehabilitation Act of 1973, while also reaffirming our responsibility to remove the remaining barriers for people with disabilities across our country.

America is an idea, and an unfinished one. As an agency and a country, our task is to create a more perfect union that ensures dignity for everybody. By fostering accessibility and equity, and utilizing programs, such as [AbilityOne](#), and being intentional in our efforts to advance diversity, equity, inclusion, and accessibility (DEIA) as reflected in our DEIA Strategic Plan, NASA will continue to attract the best talent from all over the United States.

Providing resources, tools, accommodations, and equitable opportunities are about much more than adhering to the law. Together, we can ensure that everyone can live and work here, with dignity, respect and equal access at the world's premier space agency.

May we all work to guarantee a brighter future, united by our belief that we are all essential to NASA's future we build together.

Bill Nelson

[OneNASA](#)



National Aeronautics and
Space Administration
Washington, DC 20546

Procurement Notice

PN 21-06

October 26, 2021

Revision to NASA FAR Supplement 1808.7 - Acquisition from Nonprofit Agencies Employing People Who are Blind or Severely Disabled (NFS Case 2021-N008)

PURPOSE: Revise the NASA FAR Supplement (NFS) to encourage the use of the AbilityOne Program to ensure compliance with the requirement to execute federal buying in accordance with mandatory source contracting procedures; support achievement of NASA's pledge to increase its AbilityOne spend and provide guidance to contracting officers on how to purchase supplies and services from AbilityOne participating nonprofit agencies.

Why Partner with AbilityOne Nonprofit Agencies

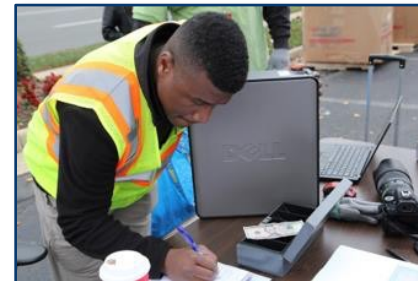
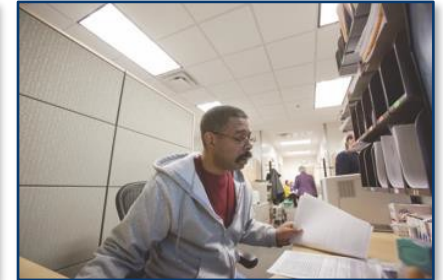




AbilityOne Capabilities and Product Offering

AbilityOne Service Capabilities

- Administrative services
- Contact center
- IT services and Help Desk
- Contract management (closeout) services
- Fleet management services
- Food services
- Grounds maintenance
- Healthcare environmental services
- Laundry services
- Mail services
- Records and document management services
 - Secure document destruction
- Retail services
- Supply chain management and warehouse services
 - Product packaging and kitting services
- Total facilities management



Industrial Products Offering: Just Some Examples

Janitorial/Sanitation Products

- Cleaning Products
- Disinfectants, Sterilants, Deodorizers
- Commercial Coatings, Removers, Adhesives, Sealants and Lubricants, Petroleum Waxes
- Chemical Additives
- Water Treatment Products
- Abrasives and Blasters
- Spill Containment Units, Containment Pallets, Non-wooden Pallets
- Street Repair, Cleaning Equipment and Attachments

General Industrial Supplies, Maintenance, Repair, and Operations Supplies (MRO)

- **Lawn and Garden Equip, Machinery, Implements, Tools, Products and Accessories**
- **Tools, Powered and Nonpowered, Tool Kits, Toolboxes and Accessories**
 - Batteries
 - Power Distribution Equipment
 - Scales and Balances
- **Hoses, Valves, Fittings, Nozzles, Couplings**
- **Hardware Manufacturing**
 - Clearing Equipment
 - Heating, Ventilation, and Air Conditioning
 - Warehouse Equipment Supplies
 - Scaffolding, Work and Service Platforms
 - Building Materials
- **Maintenance and Repair Shop Equip.**
- **Vehicle Material Handling Equipment**
 - Commercial Coatings, Removers, Adhesives, Sealants and Lubricants, Petroleum and Waxes
 - Lodging and Hospitality Supplies
 - Pallets, Plastic and Wood
 - Packaging Materials
 - Pallets, Plastic/Wood
- **Safety Zone Products**
- **Vehicular Cranes and Attachments**
 - Fuel Management Systems
 - Lodging and Hospitality Supplies
 - Pest and Animal Control Products
 - Plumbing Products and Bathroom Fixtures Solutions
 - Energy Efficient Lighting & Sustainable Energy Solutions

Facility Capabilities



Hundreds of state-of-the-art manufacturing, warehousing and distribution centers throughout the 50 states.

Quality Systems

- ISO 9001:2015
- ISO 14385
- FDA Registered Facilities
- AS9100 Rev. D
- ITAR Registered
- CMMC Compliant



Equipment Capabilities

- AbilityOne manufactured and machined products meet the strictest quality standards and specifications
- Simple one-piece parts to complex machined assembly
- Broad network of organizations with a variety of processes
- Low-volume prototyping to high-volume production with surge ramp-up capability
- Invested in state-of-the-art equipment and accessibility

Straps and Netting: Cargo Mobility Products



Description – Cargo Net Manufacture and Repair



Platform – 463 L Cargo System

Cargo Net Solution Provider



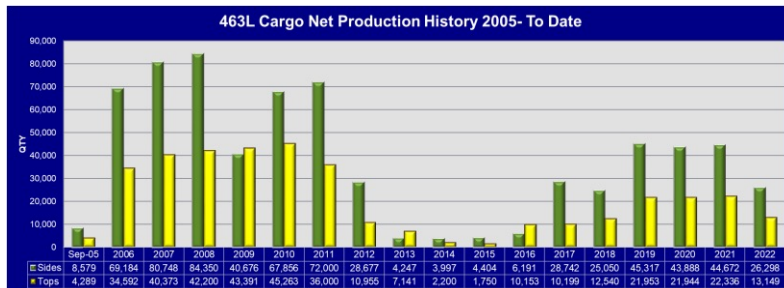
Cost Avoidance – Refurbishment

Saved USAF over \$40 Million since 1984 by repairing, refurbishing, and recycling cargo nets



Performance Improvement

Developed new sew pattern to increase strength/load capacity



Surge Capabilities

Demonstrated ability to meet surge demands

Straps and Netting: Industrial Sewing & Refurbishment



Focused on the global support of the Warfighter through innovation and supply chain management since 1985.

Supply Chain Management – U.S. State Department

AbilityOne service provider of equipment, supplies and uniforms.

- **\$200M IDIQ. Each requirement is unique. Each customer (program, bureau) has its own contract requirements.**
- Focus on armor, ballistics, high-threat, security and humanitarian equipment and supplies, training kits, uniforms. Each requirement is quoted individually.
- Management of 7,835 active item numbers and a network of 112 manufacturers and suppliers, 94.6% of which are small businesses.
- CONUS and OCONUS freight logistics and management. Responsible to manage delivery of materials to final destinations in troubled areas around the world, both by ocean and air, including OCONUS inland trucking.
- Over 750 SCM task orders have been successfully completed for multiple State Department Bureaus.
 - Bureau of Counterterrorism (CT)
 - Defensive Equipment and Armored Vehicle Division (DEAV)
 - Diplomatic Security Training Center (DSTC)
 - Global Peace Operational Initiatives (GPOI)
 - International Narcotics & Law Enforcement (INL)
 - Political Military Affairs (PM)
 - Anti-Terrorism Assistance (ATA)
 - Special Program for Embassy Augmentation and Response (SPEAR)
 - Nonproliferation and Disarmament Fund (NDF)

Supply Chain Management – U.S. State Department

- Centralized RFQ management in direct consultation with Program ensures government gets exactly what they need. **“What you want, when you want it, delivered where you need it.”**
- AbilityOne mandatory source protects against time consuming and costly protests.
- The SCM procurement model provides the government with a centralized database of item numbers, specifications, ordering history, warranty information, and other analytics for free.

Pricing Innovation:

- SCM service costs are a fixed percentage of material costs. This formula has been vetted and pre-approved by the government and the AbilityOne Commission, leading to predictable funding requirements easier project planning.
- SCM service cost percentage is a ceiling; it may be adjusted downward if material costs are significant in relation to the amount of SCM services required.

Supply Chain Management – U.S. State Department

What's Possible with AbilityOne SCM/3PL Services?

- Five (5) Level II fully-equipped Field Hospitals for Senegal, Chad, and Mongolia.
 - 1200+ unique items and 40,000 total items, kitted per room function, documented, labeled and loaded in 40 sea containers in reverse order for ease of assembly.
- Antiterrorism Assistance/Special Program for Embassy Augmentation Response:
 - Country-specific anti-terror training kits: Product life cycle management, kitting, distribution.
 - Embassy-specific security equipment and uniforms: Embassy catalog management.
- International Narcotics and Law Enforcement
 - Ukraine Police uniforms: 115 unique items, 17,000 total items, OCONUS Air.
 - 27 Emergency shelters: 30-minute set-up. Hard floors, electrical, lighting, 360 beds, training.
- Defensive Equipment and Armored Vehicle
 - Kitting of Ballistic vests, plates, shields, helmets, trauma kits, weapons spare parts.

Kitting/Tactical Gear

Kitting/Tactical Gear



Metal Fabrication: Partnering with AbilityOne

Capabilities

- 3, 4 and 5 axis hard and soft metal machining
- Bench top assembly
- Wenzel coordinate measuring machine
- Water jet cutting
- CNC turret punch
- Brake forming
- Punch presses
- Bearing installation
- Bushing installation

Customers

- Northrop Grumman
- Boeing Defense Systems
- Boeing Commercial Aircraft
- DLA Troop Support
- DLA Land and Maritime



Certifications/Quality Standards

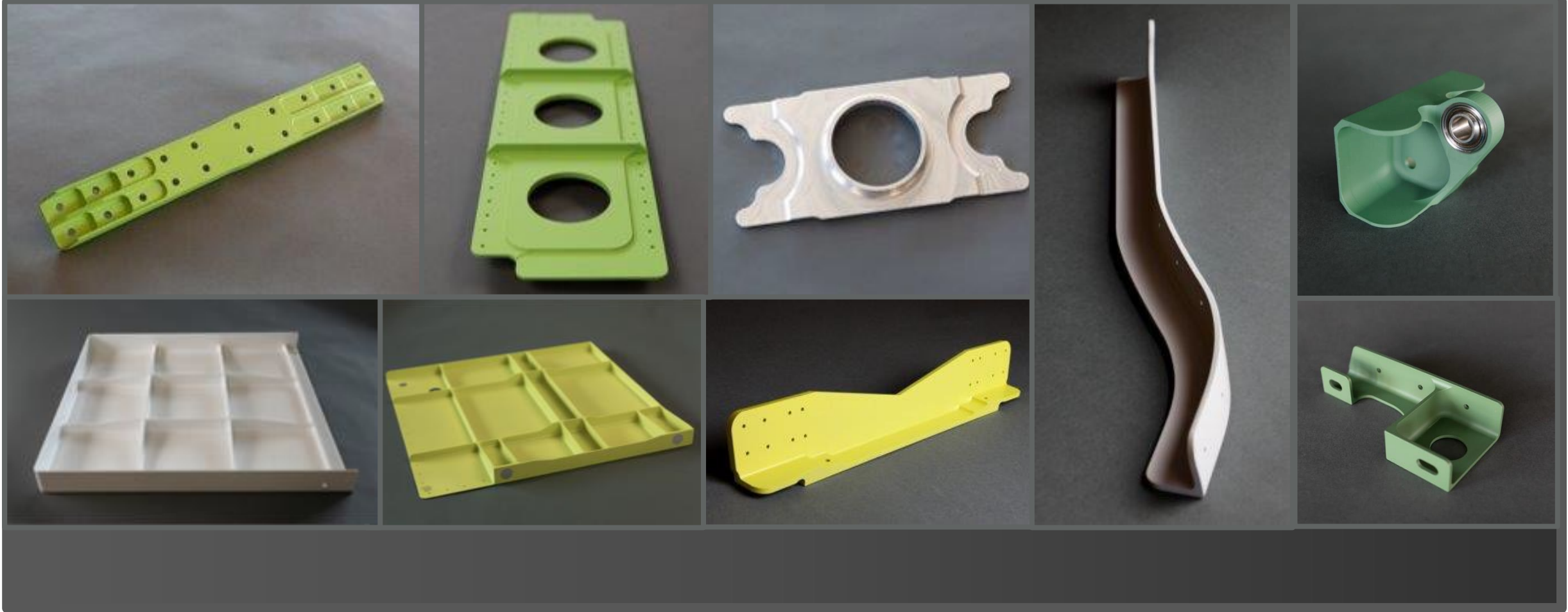
- AS9100 Rev D and ISO 9001 certified
- ITAR registered
- NIST compliant

Hoses and Chocks

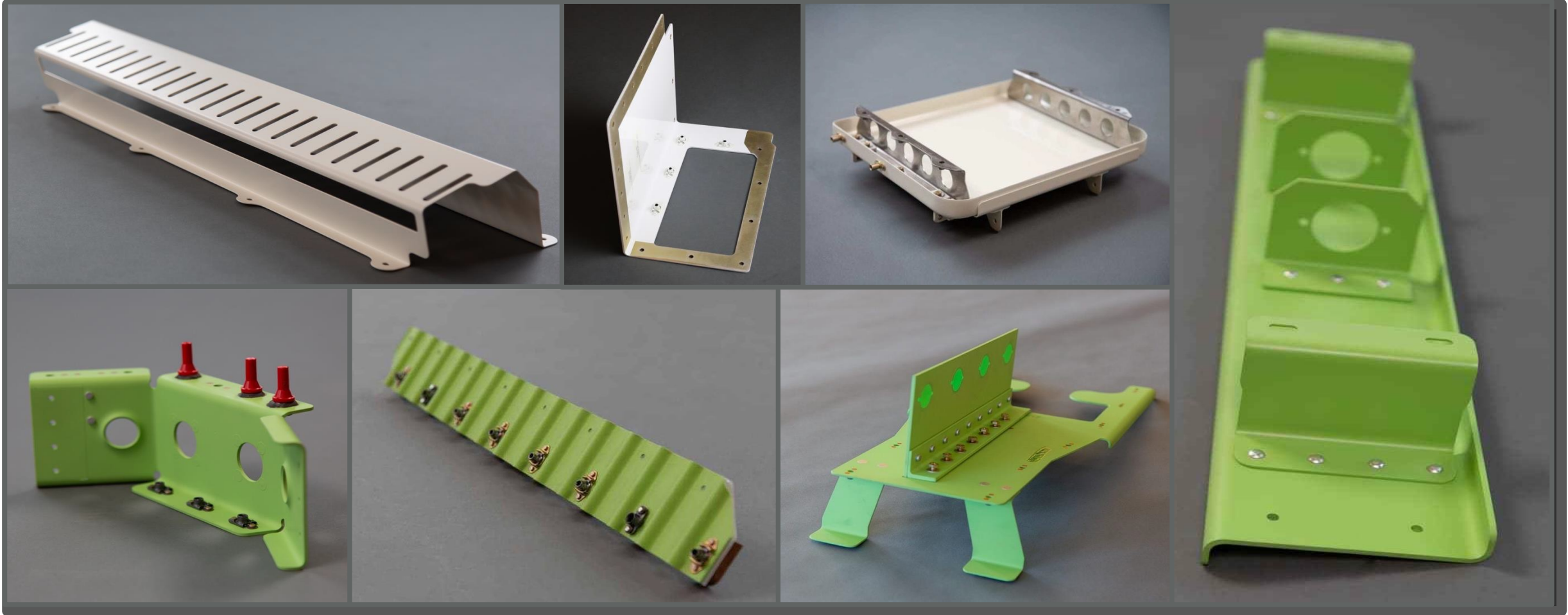
- Forest Service Fire Hoses
 - 187 Type 1: 1", 1.5"
 - 187 Type 2: 1", 1.5"
- Navy Fire Hoses
 - 1.5", 2.5", 4"
 - 25', 50'
- Chocks
 - Wood, Composite



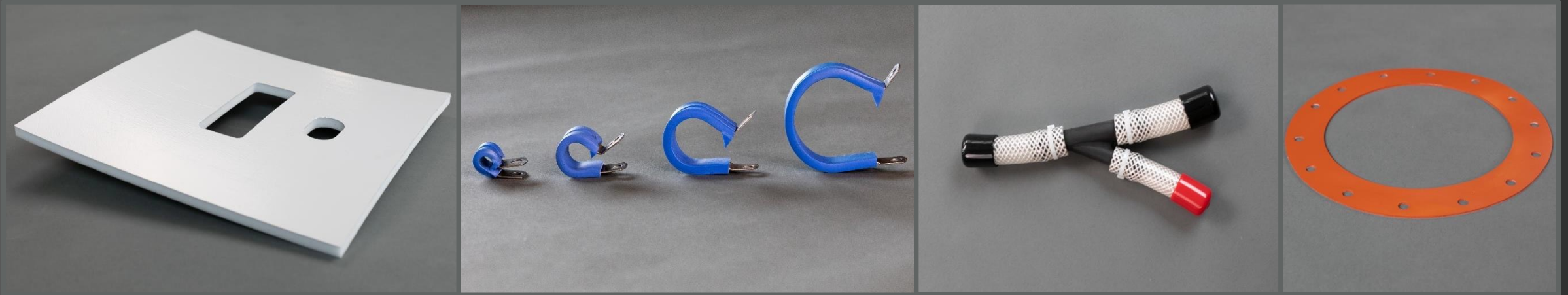
Precision Machined Parts



Precision Sheet Metal



Cutting, Bonding and Assembly Non Metallics



Kitting Direct To OEM Assembly Line



Our Defense Portfolio



E-2 HAWKEYE



MQ-25



AV-8B HARRIER



TRITON



F-15



F/A-18



F-22

Our Commercial Portfolio



Examples of Existing Partners



Steps to Subcontracting with an AbilityOne NPA

1



Prime emails PWS to
primecontractor@abilityone.org

2



CNA reviews PWS and identifies AbilityOne subcontracting work with prime

3



CNAs post, assign, and refer AbilityOne nonprofit agencies (NPAs) to prime

4



Prime selects AbilityOne NPA for proposal and subcontract

5



After award NPA reports AbilityOne FTEs and annual value to CNAs

6



CNA holds quarterly reviews with prime and AbilityOne NPA

How to Partner with AbilityOne

1. Email primecontractor@abilityone.org and include the following information:
 - a) Solicitation number
 - b) Copy of PWS
 - c) Identification of work set aside for AbilityOne
 - d) Estimated annual value
 - e) Prime Contractor POC: email, phone, name, and title
 - f) Timing/Need (turn around time)
2. Upon receipt of the email, the Central Nonprofit Agencies (CNAs) will reach out to engage in dialogue, understand timing, and designate a POC.
3. The CNA sets up meetings with Prime Contractor(s) to review upcoming solicitations and, as needed, define work that will be performed by an NPA as a subcontractor (CNAs are looking for functional areas like Call Centers, Enterprise Help Desk, Back Office Support Areas, Products)
4. The CNA posts the opportunity to the Nonprofit Community to determine interest and capabilities for the specified requirement.
5. The CNA reviews NPA responses and determines which NPA(s) are best qualified for subcontract work.
6. The CNA schedules review meetings between the Prime Contractor(s) and qualified NPAs.
7. Prime Contractor selects NPA(s) they wish to team with and begin proposal development.

Thank You!

Rajiv Lamichhane, Director, Business Development, SourceAmerica

Phone: 571 226 4673, Mobile: 571 274 3526

Matt Buchanan, ABOR Business Development Manager, National Industries for the Blind (NIB)

Mobile: 703 362 5193

To connect, email primecontractor@abilityone.org

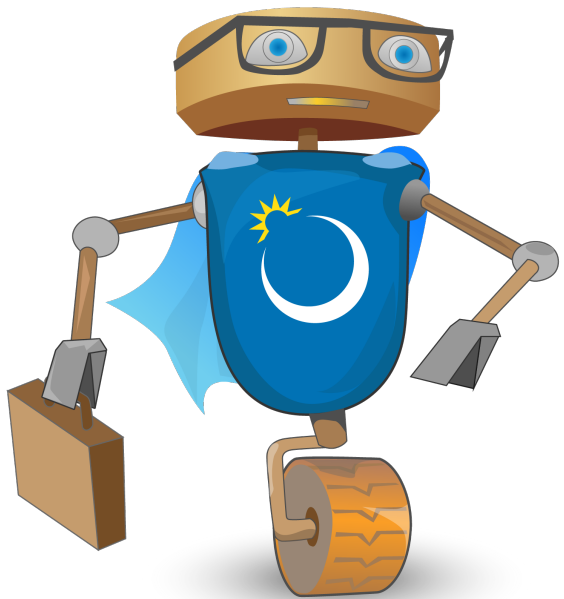
The AbilityOne Program looks forward to your partnership and continuing to increase employment opportunities for the Program.



Equity in Action:
Closing *the*
DISABILITY
DIVIDE



Q&A

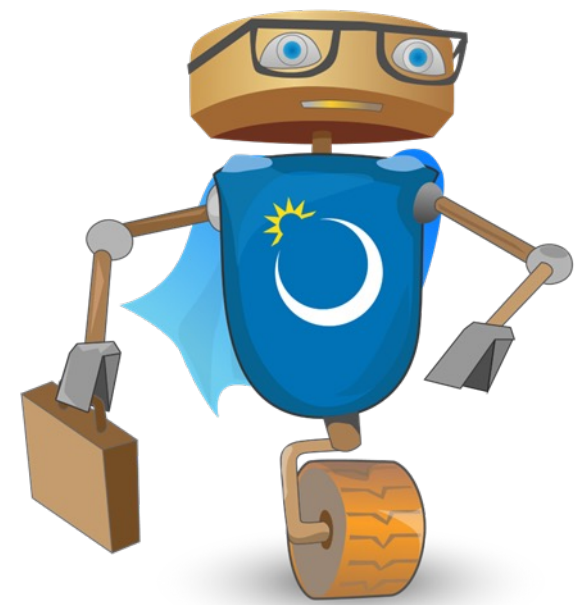




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Updates



Register Today!



NATIVE AMERICAN BUSINESS DEVELOPMENT

National Aeronautics and Space Administration 

 OSBP Learning Series

November 15, 2023 • 1:00 p.m. - 2:30 p.m ET

Register today at www.nasa.gov/osbp/learning-series/





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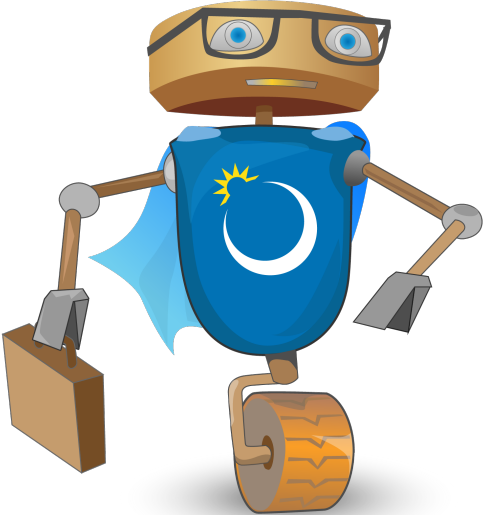
Scan this QR code to register for the NASA OSBP Learning Series or click the link below.

Equity in Action:
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 OSBP Learning Series

Upcoming OSBP Outreach Event & Webinars



OSBP Learning Series

November 15, 2023

Native American Business Development Programs

December 13, 2023

Programs and Resources to Help You Do Business with the Federal Government



SCAN ME



The New NASA OSBP Mobile App

The OSBP Mobile app has been UPDATED!

The NASA OSBP Mobile is the NASA Office of Small Business Program's official mobile application. It is available for iOS and Android devices. OSBP Mobile is designed as a user-friendly tool to learn how to do business with NASA and have all the required resources right at your fingertips. Key features will allow users to easily contact NASA Center Small Business Specialists, view Active Contract Listings, and find out when upcoming networking events are taking place.

There are plans for newer Android and iOS versions later this year. They will contain even more new features. Stay Tuned!

If you have not downloaded the update yet, you can visit the App Store on your iOS device and update to the latest version.

The app is now available for download at the [iTunes App Store](#) or [Google Play](#).

Privacy Policy

NASA OSBP Mobile's Privacy Policy can be viewed at [NASA OSBP Mobile Privacy Policy](#).

OSBP Mobile (iOS) Update Available!!

A new update to the iOS version of OSBP Mobile was recently released in the Apple App Store. It is version 3.0.

The new version has the following features:

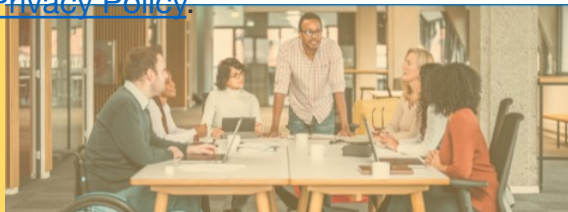
- Adds new onboarding screens to help set up your OSBP Mobile experience
- Adds new filtering ability to the Active Contract and RFP Listings
- Adds new help and tips area from the Settings Page
- Adds new network diagnosis area from the Settings Page
- Adds support for the latest iOS devices
- General bug fixes and improvements



Download at:

<https://play.google.com/>

<https://apps.apple.com>



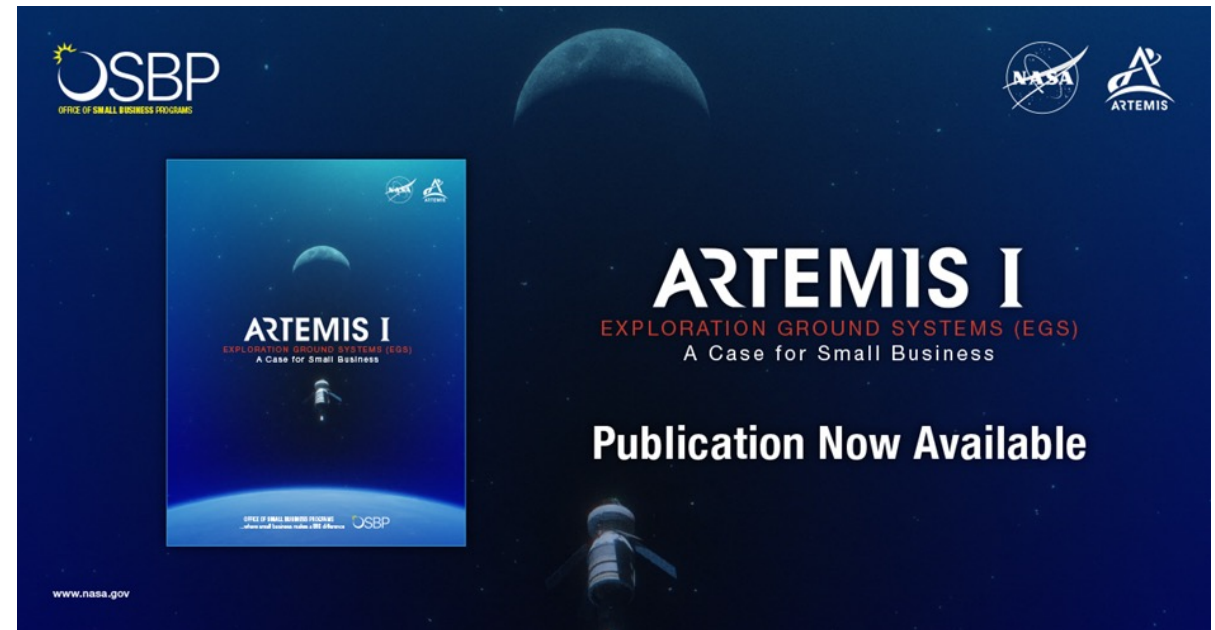
OSBP Publications

OSBP provides many resourceful publications to the small business community.

The Small Business Guide to NASA
Small Business Industry Awards
NASA Industry Forum Success Stories
NASA OSBP Spotlight
Other Publications

To view/download, visit:

<https://www.nasa.gov/osbp/osbp-publications>



The NEW NASA Vendor Database is Here!

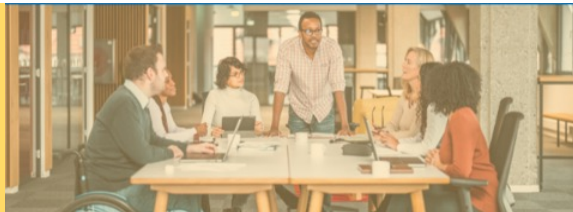


Scan this QR code to register for the new NASA Vendor Database or click the link below.



Time to re-register!
**The new OSBP
NASA Vendor Database
is here!**

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NASA Office of Small
Business Programs-
NASA OSBP



Check out NASA's
LinkedIn page for
OSBP updates!





OFFICE OF **SMALL BUSINESS** PROGRAMS

...where small business makes a **BIG** difference.



**OSBP Learning Series:
CALL FOR NEW TOPICS!!**

NASA's Office of Small Business Programs is NOW
ACCEPTING new topic ideas for our monthly OSBP
Learning Series Webinars!

We would LOVE to hear from you!!

Please submit your topic ideas to smallbusiness@nasa.gov!

Learn more about NASA OSBP!

www.nasa.gov/osbp



Contact Information

Truphelia M. Parker
Program Specialist
NASA Office of Small
Business Programs
(202) 358-2088

smallbusiness@nasa.gov





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