

National Aeronautics and
Space Administration

John F. Kennedy Space Center
Kennedy Space Center, FL 32899



May 14, 2003

Reply to Attn of: AA

Mr. John Elbon, III
Program Manager, Checkout, Assembly
and Payload Processing Services
The Boeing Company
P.O. Box 21233
Kennedy Space Center, FL 32815

Subject: Checkout, Assembly and Payload Processing Services (CAPPS) Contract
NAS10-02007, First Period Performance/Award Fee Determination

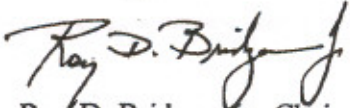
A handwritten signature in black ink, appearing to read "John", with a horizontal line extending to the right.

The Kennedy Space Center (KSC) Contract Award Fee Board met on May 9, 2003, to review performance under CAPPS Contract NAS10-02007, by the Boeing Space Operations Company, a wholly owned subsidiary of The Boeing Company, for the period October 1, 2002, through March 31, 2003. In its deliberations, the Board considered the Performance/Award Fee Evaluation Report, your presentation, as well as other factors pertinent to the evaluation process. The Board assigned an adjective rating of "Excellent" and a numerical score of 93 percent for this period.

The Board was pleased with the overall performance of Boeing during this award fee period. The Board was particularly pleased with the high level of performance given that this was the first period of performance for the contract. We commend the efforts of the entire workforce and management team for the successful transition to the new contract. It was also evident that you have an exemplary safety program and place the proper emphasis on safety at all levels. However, one of the eleven Category I Metrics did not meet the performance standard for this period, and while the Board considered the significance of this and the minimal resulting impact, the numerical score was reduced. The overall performance of the Boeing team across numerous areas of the contract was recognized by the Board and reflected in the "Excellent" rating.

We value the efforts of the Boeing team in the performance of the CAPPS contract. Please express to each member of your team our sincere appreciation for its continuing dedication and support of the KSC mission.

Cordially,



Roy D. Bridges, Jr., Chairman
KSC Contract Award Fee Board

November 17, 2003

AA-A

The Boeing Company
Attn: Mr. James Chilton, Program Manager, Checkout, Assembly
and Payload Processing Services
P.O. Box 21233
Kennedy Space Center, FL 32815

Subject: Checkout, Assembly and Payload Processing Services (CAPPS) Contract
NAS10-02007, Second Period Performance/Award Fee Determination

The Kennedy Space Center (KSC) Contract Award Fee Board met on November 12, 2003, to review performance under CAPPS Contract NAS10-02007, by the Boeing Space Operations Company, a wholly owned subsidiary of The Boeing Company, for the period April 1, 2003, through September 30, 2003. In its deliberations, the Board considered the Performance/Award Fee Evaluation Report, your presentation, as well as other factors pertinent to the evaluation process. The Board assigned an adjective rating of "Excellent" and a numerical score of 94 percent for this period.

The Board was pleased with the overall performance of Boeing during this award fee period. Particularly noteworthy was the successful implementation of the delivery operations for the Node 2 and Japanese Experiment Module international elements. We also commend your team's support to the successful completion of the Node 2 Integrated Systems Test and Multi-Element Integrated Test, along with their efforts in the on-going processing of the Trusses and Return to Flight activities. It was evident that you have an exemplary safety program and continue to place the proper emphasis on safety at all levels. However, two areas where we look for improvement are the quality and timeliness of products from the Business Office and better discipline in the work authorization process. The overall performance of the Boeing team across numerous areas of the contract was recognized by the Board and reflected in the "Excellent" rating.

We value the efforts of the Boeing team in the performance of the CAPPS contract. Please express to each member of your team our sincere appreciation for its continuing dedication and support of the KSC mission.

ORIGINAL SIGNED BY

Woodrow Whitlow, Jr.
Chairman, KSC Contract Award Fee Board

National Aeronautics and
Space Administration
John F. Kennedy Space Center
Kennedy Space Center, FL 32899



A. Hauge like

May 17, 2004

Reply to Attn of: AA-A

The Boeing Company
Attn: Mr. James Chilton, Program Manager
Checkout, Assembly and Payload Processing Services
P.O. Box 21233
Kennedy Space Center, FL 32815

Subject: Checkout, Assembly and Payload Processing Services (CAPPS) Contract
NAS10-02007, Third Period Performance/Award Fee Determination

The Kennedy Space Center (KSC) Contract Award Fee Board met on May 10, 2004, to review performance under CAPPS Contract NAS10-02007, by the Boeing Space Operations Company, a wholly owned subsidiary of The Boeing Company, for the period October 1, 2003, through March 31, 2004. In its deliberations, the Board considered the Performance/Award Fee Evaluation Report, your presentation, as well as other factors pertinent to the evaluation process. The Board assigned an adjective rating of "Excellent" and a numerical score of 92 percent for this period.

The Board recognizes the overall excellent performance of Boeing during this award fee period. Of particular note was the outstanding continuing support to the Return to Flight activities. We also commend the efforts of the entire workforce and management team for their exceptional processing of Node 2, the work associated with the International Space Station (ISS) Truss elements, and the support to the Multi-Element Integrated Test-3 (MEIT-3). Your continuous improvement initiatives continue to be exemplary.

However, while the overall performance remained in the excellent range, systemic weaknesses are a concern within the work effort defined by the metrics and areas of emphasis. Specifically, attention is required for integrated planning across missions including ground support equipment, business systems accuracy and timeliness, and operations execution discipline including infusion of safety as a culture in operations. We recognize your efforts to address these issues and look forward to your continuous improvement across these areas.

The cumulative performance of the Boeing CAPPS team was recognized by the Board and reflected in the overall "Excellent" rating. We value the efforts of your team in the performance of the broad requirements of the CAPPS contract. Please express our sincere appreciation to your entire team for their continuing dedication and support of the KSC mission.

Woodrow Whitlow, Jr.

Woodrow Whitlow, Jr.
Chairman, KSC Contract Award Fee Board

National Aeronautics and
Space Administration
John F. Kennedy Space Center
Kennedy Space Center, FL 32899



November 17, 2004

AA-A

Reply to Attn of:

The Boeing Company
Attn: Mr. James Chilton, Program Manager
Checkout, Assembly and Payload Processing Services
P.O. Box 21233
Kennedy Space Center, FL 32815

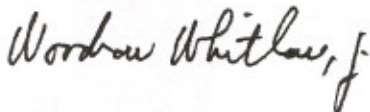
**Subject: Checkout, Assembly and Payload Processing Services (CAPPS) Contract
NAS10-02007, Fourth Period Performance/Award Fee Determination**

The Kennedy Space Center (KSC) Contract Award Fee Board met on November 8, 2004, to review performance under CAPPS Contract NAS10-02007, by the Boeing Space Operations Company, a wholly owned subsidiary of The Boeing Company, for the period April 1, 2004, through September 30, 2004. In its deliberations, the Board considered the Performance/Award Fee Evaluation Report, your presentation, as well as other factors pertinent to the evaluation process. The Board assigned an adjective rating of "Excellent" and a numerical score of 96 percent for this period.

You are commended for outstanding performance during this award fee period. Of particular note was the superior performance of your business office, and excellent logistics and mission processing support. Your exceptional support during the hurricanes and your success in achieving Voluntary Protection Program Star certification are noteworthy, as well. We commend your responsiveness to changes in return to flight requirements, new manifests, and research strategies; and to the termination of the payload carriers program. Your continuous improvement initiatives and Equal Employment Opportunity programs also remain exemplary.

We recognize your significant progress in improving ground support equipment readiness, Work Authorization Document quality, and mishap handling & reporting; and look forward to successful completion of these initiatives.

The collective performance of your Boeing CAPPS team is recognized by the Board and reflected in the overall "Excellent" rating for this period. We appreciate the dedication and commitment of your team in the execution of the broad requirements of the CAPPS contract. Please express our sincere thanks to your entire team for their continuing support of the KSC mission.



Woodrow Whitlow, Jr.
Chairman, KSC Contract Award Fee Board

National Aeronautics and
Space Administration
John F. Kennedy Space Center
Kennedy Space Center, FL 32899



May 12, 2005

OP-AM

Reply to Attn of:

The Boeing Company
Attn: Mr. James Chilton, Program Manager
Checkout, Assembly and Payload Processing Services
P.O. Box 21233
Kennedy Space Center, FL 32815

**Subject: Checkout, Assembly and Payload Processing Services (CAPPS) Contract
NAS10-02007, Fifth Period Performance Award Fee Determination**

The Kennedy Space Center (KSC) Contract Award Fee Board met on May 6, 2005, to review performance under the CAPPS Contract NAS10-02007, by the Boeing Space Operations Company, a wholly owned subsidiary of The Boeing Company, for the fifth period, October 1, 2004 through March 31, 2005. In its deliberations, the Board considered the Performance Award Fee Evaluation Report, your presentation, and other factors pertinent to the evaluation process. The Board assigned an adjective rating of Excellent and a numerical score of 97 percent for this period.

You and your team are commended for outstanding performance during this award fee period. Of particular note was the exceptional technical performance of your team in payload processing and their responsiveness to the many changes in requirements and hardware issues. The team accomplished all of the processing goals and milestones while continuing to focus on preparations for return to flight. The Node 2 Team deserves special recognition for its accomplishments and outstanding leadership.

The entire workforce and management team is commended for assessing several complex program changes and providing timely and credible technical, cost, and schedule impacts. Additionally, their efforts relating to the Payload Carriers Program disposition and closeout activities were exemplary. Other areas of demonstrated excellence include the safety, continuous improvement, and the Equal Employment Opportunity (EEO) programs. The collaboration with KSC's EEO office and the CAPPS team's achievement of socioeconomic goals is appreciated.

While the overall performance remains in the excellent range, your team does need to continue improvement in the area of communications within teams and across disciplines regarding the reprioritization of mission processing activities. Improved coordination between the operations and sustaining engineering groups is also required to avoid ground support equipment readiness issues.

The collective performance of your CAPPS team is acknowledged by the Board and reflected in the overall "Excellent" rating for this period. We appreciate the dedication and commitment of your team in the execution of the broad requirements of the CAPPS contract. Please express our sincere thanks to your entire team for their continuing support of the KSC mission.

Woodrow Whitlow, Jr.

Woodrow Whitlow, Jr.
Chair, Award Fee Board

National Aeronautics and
Space Administration
John F. Kennedy Space Center
Kennedy Space Center, FL 32899



November 18, 2005

OP-AM

Reply to Attn of:

The Boeing Company
Attn: Mr. James Chilton, Program Manager
Checkout, Assembly and Payload Processing Services
P.O. Box 21233
Kennedy Space Center, FL 32815

**Subject: Checkout, Assembly and Payload Processing Services (CAPPS) Contract
NAS10-02007, Sixth Period Performance/Award Fee Determination**

The Kennedy Space Center (KSC) Contract Award Fee Board met on November 9, 2005, to review performance under CAPPS Contract NAS10-02007, by the Boeing Space Operations Company, a wholly owned subsidiary of The Boeing Company, for the sixth period, April 1, 2005, through September 30, 2005. In its deliberations, the Board considered the Performance/Award Fee Evaluation Report, your presentation, as well as other factors pertinent to the evaluation process. The Fee Determination Official assigned an adjective rating of "Excellent" and a numerical score of 97 percent for this period.

You and your team are commended for outstanding performance during this award fee period. Of particular note was the exceptional technical performance of your team in payload processing and your resolution of late issues resulting from additional program requirements. The CAPPS team accomplished all of the processing goals and milestones and successfully processed the payloads for the STS-114 return-to-flight mission. The Payload Carriers Program Disposition Team also deserves special recognition for proactively completing all disposition and closeout activities ahead of schedule and under budget. Other areas of demonstrated excellence include safety, continuous improvement, and the CAPPS team's achievement of socio-economic subcontracting goals.

While the overall performance remains in the excellent range, there are some areas of performance that could be improved. Numerous examples of inattention to detail are evident in your ground processing discipline and need to be addressed. In addition, the Board believes that more emphasis should be placed on developing a culturally diverse workforce.

The collective performance of your CAPPS team is acknowledged by the Board and reflected in the overall adjective rating of "Excellent" for this period. We appreciate the dedication and commitment of your team in the execution of the broad requirements of the CAPPS contract.

Please express our sincere thanks to your entire team for their continuing support of the KSC mission.

Woodrow Whitlow, Jr.

Woodrow Whitlow, Jr.
Chair, Award Fee Board

National Aeronautics and
Space Administration
John F. Kennedy Space Center
Kennedy Space Center, FL 32899



May 15, 2006

Reply to Attn of: OP-AM

The Boeing Company
Attn: Mr. Mark Jager, Program Manager
Checkout, Assembly and Payload Processing Services (CAPPS)
P.O. Box 21233
Kennedy Space Center, FL 32815

**Subject: CAPPS Contract NAS10-02007, Seventh Period Performance/Award Fee
Determination**

The Kennedy Space Center (KSC) Contract Award Fee Board met on May 9, 2006, to review performance under CAPPS Contract NAS10-02007, by the Boeing Space Operations Company, a wholly owned subsidiary of The Boeing Company, for the seventh period, October 1, 2005, through March 31, 2006. In its deliberations, the Board considered the Performance/Award Fee Evaluation Report, your presentation, as well as, other factors pertinent to the evaluation process. Your performance during this period met all Category I metrics. The Fee Determination Official assigned an adjective rating of "Excellent" and a numerical score of 98 percent for this period.

You and your team are commended for outstanding performance during this award fee period. Of particular note was the successful completion of all contractual CAPPS Approaches and Features J-10 commitments, exceptional transition of ground support equipment sustaining, exemplary continuous improvement program focusing on core processes, strong implementation of the diversity program, and an active safety program. Your team also excelled in processing the Utilization Logistic Flight-1.1 Multi-Purpose Logistics Module for Space Transportation System-121 return-to-flight mission and Node 2 element along with providing exceptional host services to truss elements and International Partner hardware.

The Board would like to recognize the CAPPS team on their outstanding relationships with NASA and subcontractors. Your commitment to Associate Contractor Agreements and leadership continue to be noteworthy.

While the processes and coordination of the redesign effort were highly effective, further emphasis on reducing infrastructure requirements is expected. Consistent implementation of mishap investigation boards is also required as evidenced by the handling of the payload canister transporter anomaly.

The collective performance of your CAPPS team is acknowledged by the Board and reflected in the overall adjective rating of "Excellent" for this period. We appreciate the dedication and commitment of your team in the execution of the broad requirements of the CAPPS contract.

Please express our sincere thanks to your entire team for their continuing support of the KSC mission.

A handwritten signature in black ink, appearing to read "W. W. Parsons", with a large, stylized initial "W" and "P".

W. W. Parsons
Chair, Award Fee Board



November 27, 2006

Reply to Attn of: **OP-AM**

The Boeing Company
Attn: Mr. Mark Jager, Program Manager
Checkout, Assembly and Payload Processing Services
P.O. Box 21233
Kennedy Space Center, FL 32815

**Subject: Checkout, Assembly and Payload Processing Services (CAPPS) Contract
NAS10-02007, Eighth Period Performance/Award Fee Determination**

The Kennedy Space Center (KSC) Contract Award Fee Board met on November 13, 2006, to review performance under CAPPS Contract NAS10-02007, by the Boeing Space Operations Company, a wholly owned subsidiary of The Boeing Company, for the eighth period, April 1, 2006, through September 30, 2006. In its deliberations, the Board considered the Performance/Award Fee Evaluation Report, your presentation, as well as other factors pertinent to the evaluation process. Your performance during this period met all Category I metrics. The Fee Determination Official assigned an adjective rating of "Excellent" and a numerical score of 98 percent for this period.

You and your team are commended for outstanding performance during this award fee period. The CAPPS team continued to excel in mission processing activities by completing the Utilization Logistics Flight (ULF-1.1) Return to Flight (RTF) and 12A P3/P4 missions and continued exceptional support for Node 2 processing and host services for the Truss and International Partners. Your team also continued to provide an outstanding continuous improvement program, a strong commitment to workforce diversity, dedicated support to NASA future programs, and a commendable safety program. Of particular note was the contractor's response to close calls and exemplary support of the KSC Star Safety Forum with openness and desire to share lessons learned across KSC.

The Board would like to recognize the CAPPS team on their outstanding relationships with NASA and subcontractors. Your continued commitment to Associate Contractor Agreements and continued leadership are of great value to the Center.

The collective performance of your CAPPS team is acknowledged by the Board and reflected in the overall adjective rating of "Excellent" for this period. We appreciate the dedication and commitment of your team in the execution of the broad requirements of the CAPPS contract.

Please express our sincere thanks to your entire team for their continuing support of the KSC mission.

A handwritten signature in black ink, appearing to read 'W. W. Parsons', with a large, stylized initial 'W' and a long horizontal stroke extending to the right.

W. W. Parsons
Chair, Award Fee Board

I-07018

National Aeronautics and Space Administration
Kennedy Space Center
Kennedy Space Center, FL 32899



June 26, 2007

Reply to Attn of:

OP-AM (07-006)

RECEIVED

JUN 27 2007

The Boeing Company
Attn: Mr. Mark Jager
Program Manager, Checkout, Assembly
and Payload Processing Services
P. O. Box 21233
Kennedy Space Center, FL 32815

Subject: Checkout, Assembly and Payload Processing Services (CAPPS)
Contract NASA10-02007, Ninth Period Award Fee Determination

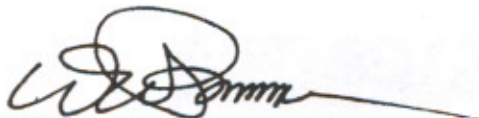
The Kennedy Space Center (KSC) Contract Award Fee Board met on May 10, 2007, to review performance under CAPPS Contract NAS10-02007 by the Boeing Space Operations Company, a wholly owned subsidiary of The Boeing Company, for the ninth period, October 1, 2006, through March 31, 2007. In its deliberations, the Board considered the Award Fee Evaluation Report, your presentation, and other factors pertinent to the evaluation process. Review of the contract performance showed that eight of the nine Category I metrics satisfied performance standards, and all five of the Areas of Emphasis were satisfactory or above expectations. The Fee Determination Official (FDO) assigned an adjective rating of "Excellent" and a numerical score of 96 percent for this period.

You and your team are commended for outstanding performance during this period. The FDO and the rest of the Board members would like to convey the Center's appreciation for all the diverse work your team has accomplished. The CAPPS team excelled by completing payload processing activities for the International Space Station 12A.1 and 13A missions and continued exceptional support for Node 2 processing and host services for the truss and international partner missions. While the Board was positively influenced by your willingness to accept full responsibility for the loss, the inappropriate excess of flight hardware affected your overall performance score. The Government's expectation is that no losses will occur in the future, given the importance of the disposition process and the requirement to maintain and appropriately inventory all hardware. Had it not been for the loss of flight hardware, the team's effort and accomplishments could have earned a score greater than or equal to last period's score based on your exceptional payload processing, international partner support, new program and contractor interfaces, and unique activities such as the Operations and Checkout Building cleanout and modernization projects.

The Board would like to recognize the CAPPS team on their exceptional relationships with NASA, international partners, and associate contractors. The team's continued leadership and commitment to existing programs and associate contractor agreements have effectively evolved to include the Constellation Program and are of great value to NASA and the Center.

The collective performance of the CAPPS team is acknowledged by the Board and reflected in the overall adjective rating of "Excellent" for this period. We appreciate the dedication and commitment of the team in the execution of the broad requirements of the CAPPS contract.

Please express our sincere thanks to the entire team for their continuing support of the KSC mission.

A handwritten signature in black ink, appearing to read 'W. W. Parsons', with a long horizontal line extending to the right.

W. W. Parsons
Chair, Award Fee Board

National Aeronautics and
Space Administration
John F. Kennedy Space Center
Kennedy Space Center, FL 32899



November 8, 2007

Reply to Attn of:

OP-MS

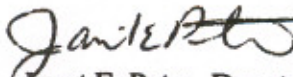
The Boeing Company
Attn: Mr. Mark Jager, Program Manager
Checkout, Assembly and Payload Processing Services
P.O. Box 21233
Kennedy Space Center, FL 32815

Subject: Checkout, Assembly and Payload Processing Services (CAPPS) Contract
NAS10-02007, Tenth Period Performance/Award Fee Determination

The Kennedy Space Center (KSC) Award Fee Board met on November 08, 2007, and completed its evaluation of the contractor's performance under CAPPS Contract NAS10-02007, by the Boeing Space Operations Company, a wholly owned subsidiary of The Boeing Company, for the tenth period, April 1, 2007 through September 30, 2007.

In its deliberations, the Board considered the Award Fee Evaluation report and your presentation, as well as other factors pertinent to the evaluation period. As Fee Determination Official, I have assigned an adjective rating of "Excellent" and a numerical score of 98, representing 98 percent of the available award fee for this period.

Please express our sincere thanks to your entire team for their continuing support of the KSC mission.


Janet E. Petro, Deputy Director
Fee Determination Official

cc:
OP-MS-A/A. Haugevik
OP-MS-A/B. Hinerth
UB-L/L. Govan
UB-L/R. Yaskovic

National Aeronautics and Space Administration
Kennedy Space Center
Kennedy Space Center, FL 32899



May 9, 2008

Reply to Attn of: OP-MS-A


The Boeing Company
Attn: Mr. Mark Jager, Program Manager
Checkout, Assembly and Payload Processing Services
P.O. Box 21233
Kennedy Space Center, FL 32815

Subject: Checkout, Assembly and Payload Processing Services (CAPPS) Contract
NAS10-02007, Eleventh Period Performance/Award Fee Determination

The Kennedy Space Center (KSC) Award Fee Board (AFB) met on May 09, 2008, and completed its evaluation of the contractor's performance under contract CAPPS Contract NAS10-02007, by the Boeing Space Operations Company, a wholly owned subsidiary of The Boeing Company, for the eleventh period, October 1, 2007 through March 31, 2008.

In its deliberations, the Board considered the Award Fee Evaluation report and your presentation, as well as other factors pertinent to the evaluation period. As Fee Determination Official, I have assigned an adjective rating of "Excellent" and a numerical score of 98, representing 98 percent of the available award fee for this period.

Please express our sincere thanks to your entire team for their continuing support of the KSC mission.


Janet Petro
Chair, Award Fee Board