



Logistics Management Newsletter

FROM THE LOGISTICS MANAGEMENT DIVISION

FY18 | ISSUE 4

OCTOBER 2018

Welcome. This newsletter is brought to you by the Logistics Management Division (LMD). Its purpose is to keep you abreast of the latest business practices and to share information about ongoing logistics management initiatives and events. It also introduces interim policy letters, which shall be incorporated in forthcoming updates of NASA Procedural Directives and Procedural Requirements.

A Retirement Farewell to Venita Robinson



NASA Langley has announced the retirement of Venita Robinson after 37 years of Federal

service. The NASA Logistics community knows her as Langley's longtime Supply and Equipment Management Officer (SEMO) and Property Disposal Officer (PDO).

Robinson speaks with authority and expertise. During her tenure at NASA, she has played key roles in several high-visibility logistics initiatives including the RFID pilot program and the rollouts of NASA Disposal and Equipment systems. She has been a trusted expert within the community, a logistician to whom Logistics Management

Division (LMD) functional managers approached for review, comment, and valued input on policy changes and implementation. She was called upon several times by NASA Headquarters (HQ) to assist the NASA Logistics Compensating Controls Review team to lead the assessment of other NASA Centers' execution of logistics functions

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because of her expertise in Equipment and Disposal Management.

At Langley, Robinson has managed a high-functioning Supply, Equipment, and Disposal Management programs. During her tenure there, property accountability levels were the highest in history, equipment loss rates fell to historic lows, and the output and revenues of the Disposal Program increased. She has also aggressively used the Stevenson-Wydler Technology Act to transfer excess Federal property to needy and challenged schools and institutions. In another notable example of her compassion and duty, when a local school made national news after a tornado completely wiped it out, she initiated contact with the school

about Government excess property that was available and helped the school navigate the transfer process. Thanks to her help, the school was able to outfit its entire cafeteria and student and teacher lounges as well as partially outfit the auditorium. This thoughtful action is indicative of the type of logistician that she is: always looking for ways to reuse property and save taxpayer money, and, when authorized, to transfer property to institutions that are in need.

Robinson's excellent technical expertise and interpersonal skills have worked together to make a big difference in others' professional lives. She never has taken the easy road and this has made the functional managers under her better and more tactful logisticians.

While in the Logistics Management Branch, she has on various occasions managed the entire Langley operation for extended periods, during which she won the confidence and praise of both the Center and the Center Operations Directorate Management.

Venita, we wish to congratulate you on your retirement, you have been a pillar of the NASA equipment management program and we will definitely miss you as a person, a friend, and a colleague. You are the type of person who makes NASA the best place to work in the Federal Government, and you have made the NASA Logistics community a family. Thank you and we wish you the best in your retirement!

Library Management: Update 1

Bob Sherouse, Program Manager

In April 2018 Library Management was aligned under a Program Manager in the Headquarters Logistics Management Division (LMD). This alignment is intended

to address a number of complex issues that have been highlighted in various library studies that occur every 10 years or so. In general terms, the latest pair of reviews concluded that the NASA libraries need to rely more on digital media and need to function on

an enterprise-wide, collaborative basis. Achieving these goals will require a more robust and focused integration of physical and digital reference collections across the NASA enterprise.

Since April, I have endeavored to meet with and learn as much as I can about our NASA Librarians and Archivists. I have been welcomed with open arms and with a degree of excitement about the prospect of modernizing and defining the roles for NASA libraries. Unfortunately, however, I've learned that NASA has no enterprise-wide mission, vision, or policy for what it expects from its Librarians and Archive managers. Without mission, vision, or policy, NASA's libraries have been organized under a plethora of structures with competing goals and expectations. Physical and digital reference collections are similarly scattered and stove-piped independently between programs and Centers. Researchers are without a simple, singular entry point to seek, identify, and access necessary research materials.

Meeting with NASA's Chief Knowledge Officer, Chief Scientist, and others only reinforced the need to provide an enterprise-wide entry point with access to all of NASA's research and reference collections.

Dr. Jim Green, Office of the Chief Scientist, has made the status, operations, and future evolution of the NASA Center libraries

as one of his top priorities. He is concerned about funding, preservation of important artifacts and historical material, as well as continued and easy access for NASA researchers to necessary databases, books, journals, and publications. Our unique libraries remain important aspects of NASA that will continue to be vital for the Agency to continue to be a leader in the world and attract top talent so necessary to complete our goals.

Alignment of libraries under a single Library Program Manager at Headquarters is the first step in defining what NASA requires of its library and archive functions. In moving toward the development of specific policy, the following mission statement has emerged and gained the acceptance of NASA's leadership:

Library Mission: We reach for new heights and reveal the unknown for the benefit of humankind. NASA libraries provide world-class, state-of-the-art access to research material and information resources and have highly trained and proficient library staff.

Policy also requires a level of accepted services and that generally comes with some form of a vision statement. The vision statement from which policy will be formulated follows:

Library Vision: NASA libraries will provide preeminent library services to support discovery, advance aerospace research, and inspire innovation. Services shall include research support, technical cataloging, research publication, collection management, and archival preservation.

NASA has never had an enterprise-wide policy or a program manager for its library system. Historically each NASA Center has defined its own library services, functionality, and organizational alignment. As the program lead, I am currently gathering information to better understand the various reference collections, services, and customer requirements at each library.

To meet Library Program obligations, the Headquarters Mission Support Directorate (MSD) Program Management Council, acknowledged that Office Strategic

Infrastructure/LMD's Program Manager has formed a Library Working Group. The working group is on a 2-year plan to meet the objectives listed below:

- align Center Library Management under Logistics
- define Library Mission and Vision
- consolidate/centralized library subscription procurements under the NSSC
- digitize physical collections (printed documents, microfiche, still and moving films)

- identify core library functions
- integrate/define library and archive functionality
- assess customer needs/requirements
- assess need for physical space
- assess/shape the appropriate workforce to perform library functions
- develop and publish library policy

So what is the takeaway? If you are a Center Logistics Manager, know that the HQ LMD will be

channeling library information requirements through you at your Center. Your responses and involvement will shape library policy and its offered functions. On the timeline accepted by the HQ MSD Program Management Council, a library policy document (NPD/NPR) should be published by December 2019. Library Management will become a component of LMD Compensating Controls Reviews once the policy is published.

Disposal Management Program

Sharrief Wilson,
Program Manager

Excess Personal Property

With a couple of weeks remaining in FY18, NASA Centers have successfully completed the disposition process for 58,796 disposal cases, representing a total acquisition cost of \$603,355,786. There are 40,986 disposal cases

still pending disposition. This volume has remained relatively consistent over the past several years. Improvements in “through-flow” will require Centers to consider multiple methods to dispose of their excess property, including first-in, first-out (FIFO).

According to the FIFO method, goods that are entered into the warehouse inventory first are

disposed of (processed) first; as additional goods are entered into the warehouse inventory, they are placed at the end of the line for disposition. This means that at the end of a fiscal year, the items that remain on the active inventory list should be those that were the most recently introduced into the inventory.

Computers for Learning (CFL)

So far this FY, NASA Centers have transferred 83 pieces of computer technology to eligible schools through the Computers for Learning (CFL) program, representing a total acquisition cost of \$156,145.

Centers are strongly encouraged to continue supporting the CFL program because this program offers a valued return to taxpayers and fosters educational benefits through science, technology, engineering, and mathematics (STEM). The CFL program evolved from the implementation of Executive Order 12999, Educational Technology: Ensuring Opportunity for All Children in the Next Century.

How does CFL work? The CFL Web site enables schools and educational nonprofit organizations to obtain excess computer equipment from Federal agencies. Federal agencies can report their excess computers and related peripheral equipment to GSA through the GSAXcess Web site at <https://gsaxcess.gov>.

For organizations to become eligible for the CFL program, potential recipients must first register on

the GSAXcess Web site. In order to fulfill registration requirements, recipients must serve some portion of the prekindergarten through grade 12 population and operate primarily for the purpose of education. Schools must provide a valid National Center for Educational Statistics (NCES) number.

Educational nonprofits must provide a 501(c) (3) tax identification number.

Once organizations are registered and determined to be eligible, representatives from recipient organizations can view and request available excess computers and related peripheral equipment. The Federal agency that reported the property can then allocate the property to the school or educational nonprofit organization of its choice. After allocation, the receiving school or nonprofit organization must pick up the property within a certain time period. The school or educational nonprofit organization is responsible for the shipping and handling costs.

General Services Administration (GSA) Online Auction Sales

So far this FY, NASA Centers have netted a total of \$2,102,647.84 sales proceeds from GSA online

auctions of personal property: (a) \$1,105,919.43 net sales proceeds under the exchange/ sale authority; and (b) \$996,728.41 net surplus sales proceeds. It is important to understand that sales proceeds under the exchange/sales authority shall be used, in whole or in part, for the acquisition or replacement of property (as required by Federal Management Regulation (FMR) 102-39—Replacement of Personal Property Pursuant to the Exchange/Sale Authority).

The net sales proceeds from the sale of surplus personal property through GSA online auctions can be used to defray NASA expenses related to the sale of the surplus property, in accordance with the FMR 102-38.295-300, Disposition of Proceeds, and NASA Procedural Requirement 4300.1C, section 5.5.2, and can include:

- a. expenses associated with warehouses and storage;
- b. sales preparation;
- c. environmental services;
- d. demilitarization services;
- e. advertising and appraisals;
- f. security and transportation of property;

- g. labor or contract costs related to the sale of the property; and
- h. NASA Centers' established overhead rates for these functions.

Centers should ensure that they are tracking the cost associated with completing sales, as NASA does have sales proceed retention authority.

Modification of Memorandum of Agreement (MOA) with GSA for Sales

NASA has agreed to a modification of our sales Memorandum of Agreement (MOA) with GSA. NASA will now receive reimbursement for surplus and exchange sales based on GSA's rate table below. NASA has agreed to make this change to ensure that the service that is being provided by GSA can be done efficiently. This rate table was included as an attachment to the MOA and is subject to change in future fiscal years. The fee is the charge to the Agency for each sales contract according to the award amount. NASA Centers should do a review of their sales procedures to ensure their staff

FY19 SALES RATE TABLE	
CURRENT SALES RANGE/CATEGORY	NEW FEE
\$1-\$500	Amount of Award
\$500.01-\$1,000	\$500
\$1,000.01-\$5,000	25% of Award
\$5,000.01-\$25,000	20% of Award
\$25,000.01-\$50,000	17% of Award
\$50,000.01-\$100,000	14% of Award
\$100,000.01-\$150,000	11% of Award
\$150,000.01-\$250,000	8% of Award
\$250,000.01+	6% of Award
Vehicle Sales	\$550

are making sales lots that will be beneficial to the Agency.

UNICOR Recycling of NASA Excess Federal Electronic Assets (FEA)

So far this FY, NASA Centers provided to UNICOR a total of 416,170 pounds of nonfunctional Federal Electronics Assets (FEA). As a result, NASA has received \$25,167 proceeds from the recycling of e-waste.

The Federal Government has determined that the improper disposal of excess electronics may potentially harm human health and the environment; therefore, electronic product(s) must be disposed of at the end of their useful life in accordance with Federal, state, and local laws. In complying with these laws, NASA and UNICOR entered into an agreement to appropriately dispose of NASA's nonfunctional electronic assets.

New UNICOR Memorandum of Agreement (MOA)

NASA LMD has agreed to a new MOA with UNICOR for the recycling

of federal electronic assets. The agreement is for the term of 1 year, with five options to renew. The new agreement will be in effect as of October 1, 2018. One key change

from the previous agreement is the reimbursement rates have increased to ten cents per pound of electronic waste that is recycled.

Kudos

By Miguel A. Rodriguez



Dr. John E. Betterson, Jr.

Dr. John E. Betterson, Jr., is an active member of the

National Property Management Association (NPMA). He serves the organization in numerous ways including his most recent role as a contributing writer to the *Property Professional Magazine*, to which he contributed several articles. His most recent article, "The Leadership Lexicon & A Lexicon for Logistics Management," was featured as the cover story for volume 30, issue 3 of the magazine. Dr. Betterson's contributions to this national publication earned recognition among his peers at the 2018 NES conference, where he garnered the Property Professional Award of Merit for Literary Excellence. Dr. Betterson works at the NASA Glenn

Research Center in Cleveland, OH, where he serves as the Supply and Equipment Management Officer, Property Disposal Officer, and Supply Manager. Please take time to read the article from *Property Professional Magazine*, linked below, and join me in congratulating Dr. Betterson on his accomplishments.

https://cdn.ymaws.com/www.npma.org/resource/resmgr/property_professional/_prop_pro_mag_30-3_web_final.pdf



Carla Snow-Broadway

Please join me in congratulating Carla Snow-Broadway

as the new Supply and Equipment Management Officer at Ames Research Center (ARC). She originally joined ARC in May 1990 in the Imaging Technology Branch, where she provided secretarial

support and managed the day-to-day activities of the branch for approximately 6 years. She then became a candidate in the Student Temporary Employment Program (STEP) and trained in the Records and Directives program, where she played an integral role in establishing a viable program at the Center. While holding that position for 12 years, she was able to network with colleagues across the Agency as well as forge some alliances at the HQ level. Although successful in this field of work, she seized an opportunity to cross-train in logistics and became the Center Equipment Manager in September 2013. In her role as Equipment Manager, she brought the Center into compliance with the Agency equipment loss metric, transitioned the Center from a 3-year inventory to a 1-year inventory process, and successfully converted over 16,000 records from barcode technology

to RFID technology. We wish Snow-Broadway great success in her new role as the Center SEMO. Congrats!

Employee Additions to the NASA Logistics Management Community

The Logistics Management Division is pleased to announce the hiring of new staff members at several of NASA Centers in support of various logistic functions. We encourage them to be always in communication with functional leads at their respective Centers and with program managers at NASA Headquarters Logistics Management Division. Welcome!



Silvia Hanagriff,
new Transportation
Officer at Johnson
Space Center (JSC)

Johnson Space Center (JSC) was

pleased to welcome Silvia Hanagriff as the newly appointed Center Transportation Officer on April 15, 2018. As Transportation Officer, Hanagriff will be the focal point at the Center for all transportation and traffic management functions. Hanagriff began her career at JSC in July 1990 as an accounting technician in the Financial Management Division. In May 1995, she was promoted

to a Freight Rate Specialist and became part of the Logistics Division within the Transportation and Support Services Branch and was responsible for preparing Government bills of lading and freight invoice payments. As she gained experience in routing freight, Hanagriff was promoted to Traffic Management Specialist and became more familiar with specialized vehicles, dangerous goods, and export regulations. Hanagriff's 20-plus years of shipping experience makes her a great fit to serve as the focal point for JSC transportation and traffic management functions.



Amanda Caldwell-Boyce,
new Industrial Property
Management
Specialist at
Johnson Space
Center

Amanda Caldwell-Boyce began her career with NASA's Johnson Space Center in 1991 as an Office Education Student Trainee. At the

completion of the tour, Caldwell-Boyce accepted a position as a Clerk Typist within JSC's Mission Operations Directorate. Through her passion to serve people and hard work, she was selected as the lead Directorate Admin supporting the Human Exploration Operations Mission Directorate (HEOMD). In 2012, Caldwell-Boyce made a switch from the administrative world and accepted the position of Traffic Management Specialist in the Transportation and Support Services Branch. During this tenure, her contributions brought about improvements to the branch that included streamlining processes and the creation of detailed desk guides and training manuals. In February, Caldwell-Boyce was assigned to the Contract Property Group as a Property Administrator.



Debra Miller, new Transportation Specialist, Logistics Transportation and Support Services Branch at Johnson Space Center

Debra Miller began her career at Johnson Space Center (JSC) in 1983 as a contractor in Financial Management Division (FMD) Payables, as Payroll was called at that time. She was later hired on as a civil servant in November 1989 to serve as a Lead Accounting Technician, also within FMD Payables. Later, as a Travel Lead, she assisted in the centralization of the Travel Office from the Centers to JSC. While working full time in Payroll, Miller earned a bachelor's degree in business management/marketing and a master's degree in business/organizational management. By 2006, she moved to the Program Resources Management Division, where she supported and managed various organizational budgets. In 2011, she moved to the Logistics Division, Property, Supply and Equipment Branch, as an Industrial Property Management Specialist and Government Property Administrator.

In this position she supported prime NASA programs, became a Certified Professional Property Specialist, and joined the National Property Management Association. Miller recently transitioned to the Transportation and Support Services Branch in Logistics, where she is training in the furniture group to assume a number of Branch roles. These include serving as Technical Management Representative for Hauling as well as for Furniture Operations on the Logistics Operations contract, managing the JSC personnel move process, maintaining the furniture and transportation schedule, giving support to routine furniture work requests, and providing metric reporting for the group.



Travis Cooley, new Industrial Property Management Specialist at Johnson Space Center

Travis Cooley began his career at JSC in 2013 as an Administrative Officer in the Structural Engineering Division (SED). In May 2018, Cooley transitioned to the Logistics Management Division as a

Government Property Administrator, where he is responsible for maintaining property management systems and implementing procedures to govern property. His past experience in logistics prepared him for this assignment. Prior to NASA, Cooley worked as a logistician for the Army Corps of Engineers. He also served as a contracting officer representative and supported natural disaster relief while in this position. Cooley is a graduate of the Army's Logistics University and the University of Southern Mississippi, where he earned his bachelor's and master's degrees in Sports Administration. Cooley has been married to Tremeshia for 9 years and is a proud father of Talia, age 2, and Travis Julian (TJ), age 2 months.



Kenneth Thomas, new Industrial Property Officer at Langley Research Center (LaRC)

Langley Research Center (LaRC) is pleased to announce that Kenneth Thomas has been hired as the Center's Industrial Property Officer (IPO). Thomas has worked in diverse

property management functions since 1986. He attained a level II certification in Contract Property Management in 2012. He is originally from Jacksonville, FL, and currently resides in Newport News, VA. He comes to Langley from the Field Directorate Office (FDO) at Fort Eustis, VA, where he served as the Lead Property Administrator and Plant Clearance Officer. Prior to his position at the FDO, Thomas worked as an Industrial Property Management Specialist (IPMS) for the Defense Contract Management Agency (DCMA) at Fort Worth, TX, supporting Lockheed Martin Aeronautics on F-35, F-22, and F-16 combat aircraft programs. Thomas's logistics background is extensive and has worked at several Federal agencies such as the Department of the Navy (Supervisor of Shipbuilding, Conversion and Repair Newport News, SUPSHIPNN), the Department of the Air Force (Air Combat Command-Acquisition Management and Integration Center, ACC-AMIC on Langley AFB) and the Department of the Army (Air Combat Command-Mission and Installation Contracting Command, ACC-MICC on Fort Eustis). Thomas is a proud U.S. Army veteran

who served in Operation Desert Storm and was stationed in Berlin, Germany, in the 1980s as an infantryman guarding the American sector of the Berlin Wall. While in Berlin he had the opportunity to box on the Berlin Boxing team and he won back-to-back United States Army-Europe (USAREUR) Super Heavyweight Championships in 1987 and 1988. He is a diehard Washington Redskins fan. We are excited about him joining the NASA Logistics family and he looks forward to meeting each of you in the near future.



Robert E. Commerce, new Property Disposal Specialist at Kennedy Space Center (KSC)

Kennedy Space Center (KSC) has announced that Robert E. Commerce has been selected as the Property Disposal Specialist at the Center. He will be working with Chris Spears, Property Disposal Officer (PDO), and will be able to provide support for Spears while he is out of the office.

Commerce holds an associate of arts degree from Eastern Florida

State College, an associate of science degree in Mental Health Services from Community College of the Air Force and is currently pursuing a degree in Human Services from Wayland Baptist University. Additionally, he has held a certification as an Alcohol and Drug Addiction Counselor for 16 years.

Prior to his current position, Commerce spent 21 years on active duty in the United States Air Force, from which he retired with an honorable discharge in 2016. He held numerous positions with progressively increasing responsibilities to include property custodian, supply custodian, cost center manager and culminating with appointment to role of Squadron Superintendent for a 440-member squadron. Most recently, he worked on the Kennedy Institutional Support Services (KISS IV) contract as a Logistics Specialist III in Transportation at Kennedy Space Center.

Commerce has been married to Emily for 23 years and has three children: two are in college and one is in elementary school.

In his free time, he enjoys camping, surfing, and golfing.

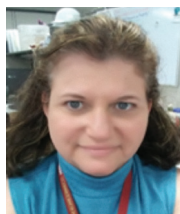


Tracy Flanders,
new contractor
employee in the
Industrial Property
Office at Kennedy
Space Center

Tracy Flanders began working at Kennedy Space Center in 2004 as a Property Specialist with Northrop Grumman on the Kennedy Integrated Communication Services (KICS) contract. In 2008, he transitioned to the Information Management and Communications Support (IMCS) contract working for Abacus Technologies as a Property Specialist. In 2013, Flanders was promoted to Property Administrator, where he worked closely with the Center Supply and Equipment Management Office and the Industrial Property Office to ensure compliance with various Government property regulations. When the IMCS contract ended, he transitioned to the Kennedy Infrastructure, Applications and Communication (KIAC) contract maintaining his role as Property Administrator.

This past June, he accepted the role of Property Administrator for Science Applications International Corp. (SAIC) on the NASA Integrated Communications Services (NICS) contract.

Flanders recently started working for Apache-Logical on the Kennedy Space Center Institutional Support Services IV (KISS IV) contract, where he will provide direct support to the KSC Industrial Property Office as a Property Administrator. Flanders brings with him 14 years of property experience, and a vast knowledge of KSC operations. He is also a Certified Professional Property Manager with the National Property Management Association.



Janette Goodrich,
new contractor
employee in IPO
Office at Kennedy
Space Center

Janette Goodrich joined the KSC Industrial Property Office in February 2018, working for Apache-Logical on the Kennedy Space Center Institutional Support Services IV (KISS IV) contract as an Internal Controls Analyst. Previously, she worked in the Fixed Asset Control and Property

Management department with the State of Florida Department of Transportation Turnpike Enterprise from 2004 to 2012. More recently, Goodrich supported Private Sector Property Management with Color Vision International/Amazing Pictures from 2014–2018. She is a Certified Professional Property Manager with the National Property Management Association and has over 14 years of property management experience.



David Campbell,
new contractor
employee in the
Supply Office at
Kennedy Space
Center

David “Hightower” Campbell joined the Kennedy Space Center in 2018, working for Apache-Logical as an Internal Control Analyst III within the Spaceport Integration Logistics branch supporting the supply and materiel office. Prior to joining NASA, Campbell served in the United States Air Force as a Supply Craftsman and has worked in many joint military, Government, and civilian ventures. Some notable duties included receiving, customs, storage,

audits, equipment management, quality assurance, quality control and procedures for NATO supply chain management and weapons, armament, acquisitions, and rapid deployable materiel at the Joint Special Operations Command (JSOC). After retiring from the Air Force, Campbell worked as the Laboratory Supply Manager for the Air Force's Technical Applications Center at Patrick AFB, FL. He was responsible for logistics oversight and established their supply chain. He was also responsible for inventories, movement, acquisition, reconciliations, blanket purchase agreements, quality control, creating logistics standard operating procedures, shipment discrepancies, and the disposal of materiel.



George Kurak, new contractor employee in the Equipment Office at Kennedy Space Center

George Kurak began his career at Kennedy Space Center as

a Warehouse Manager for the Outsourcing Desktop Initiative for NASA (ODIN) in June 1999. He advanced to the ODIN Property Office in 2001 and provided support to that office for 10 years. When the ODIN contract ended, Kurak transitioned to the Agency Consolidated End-User Services (ACES) contract supporting property management. He completed his bachelor's degree in Information Technology, and graduated Magna Cum Laude from Barry University in 2012. Kurak supported multiple property management roles for the ACES contract until February 2014, when he accepted a position at PNC Bank within the IT security department. Kurak returned to KSC on the ACES contract in 2016. Later in 2016, he took a position with the Engineering Support Services contract, supporting the Property Team as a Property Custodian. Upon the closeout of the Engineering Services Contract in 2017, he joined Apache-Logical on the Kennedy Institutional Support Services IV contract in support of the Chief

Financial Officers directorate as a Property Custodian. Recently, Kurak was promoted to support the KSC Equipment Management Office as a Logistics Specialist.



Arlene Broderick, new Industrial Property Management Specialist at Godard Space Flight Center (GSFC)

Arlene Broderick joined the Goddard Space Flight Center (GSFC) Industrial Property Team in June 2018. She joins us from Apache-Logical JV, Kennedy Institutional Support Services Contract at Kennedy Space Center. Broderick brings over 14 years of experience to GSFC, having supported NASA's flight and environmental missions at KSC. As an Industrial Property Management Specialist, Broderick will assist our IPO in the review of contractor property control systems.



Mary Mergell, new Industrial Property Management Specialist at Goddard Space Flight Center

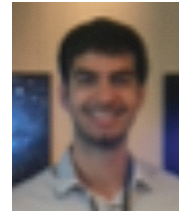
Mary Mergell joined the GSFC Industrial Property Team in August 2018. She joins us from Apache-Logical JV, Kennedy Institutional Support Services Contract at Kennedy Space Center. She brings 20 years of experience in Logistics and Property Management from KSC. Mergell spent the last 5 years supporting the NASA KSC IPO providing contractor oversight and will now assist the GSFC IPO in the review of contractor property control systems.



Wayne Cragwell, new Logistics Support Contractor at NASA Headquarters (HQ)

Headquarters LMD welcomes Wayne Cragwell as NASA's New LMD Support Contractor. Cragwell comes to NASA via Logistics Management Institute (LMI), the awardee of the new logistics

support contract. He is leaving his position as a Research Analyst in LMI's Operational Logistics Group with more than 5 years of experience as a key advisor on the LMI's Operations Support Division. Cragwell has more than 33 years of experience in logistics. He worked in the Department of Defense (DOD) in organizations such as the Office Secretary of Defense Policy; the Deputy Assistant Secretary of the Army for Defense Exports and Cooperation (DASA DE&C); the Defense Security Cooperation Agency (DSCA), and most recently supporting the Office Secretary of Defense Acquisition Technology and Logistics, Program Support (PS). Cragwell is a military retiree with 21 years of service in the U.S. Army. He received his bachelor of science degree from University of Maryland and his MBA from Troy State University.



Mohammad Nourani, Pathways Intern in the Logistics and Documentation Division at Ames Research Center (ARC)

Mohammad Nourani graduated with a bachelor's in mechanical engineering in 2016 from the University of Texas, Dallas. During his junior year, he worked as an intern at a Rolls Royce and American Airlines joint venture called TAESL (Texas Aero Engine Services LLC) in Fort Worth, TX, where he began developing skills in industrial engineering, Lean Six Sigma, and engineering quality management. After graduation, he worked for a year at L'Oréal Dallas in the Management Development Program. He continued industrial management work at a 300,000 square foot distribution facility for North America, while also overseeing the safety, health, and environmental team.

Nourani began working at NASA in August 2017 as a Pathways Intern, while pursuing his MBA at the University of Texas. He has since had a wide variety of

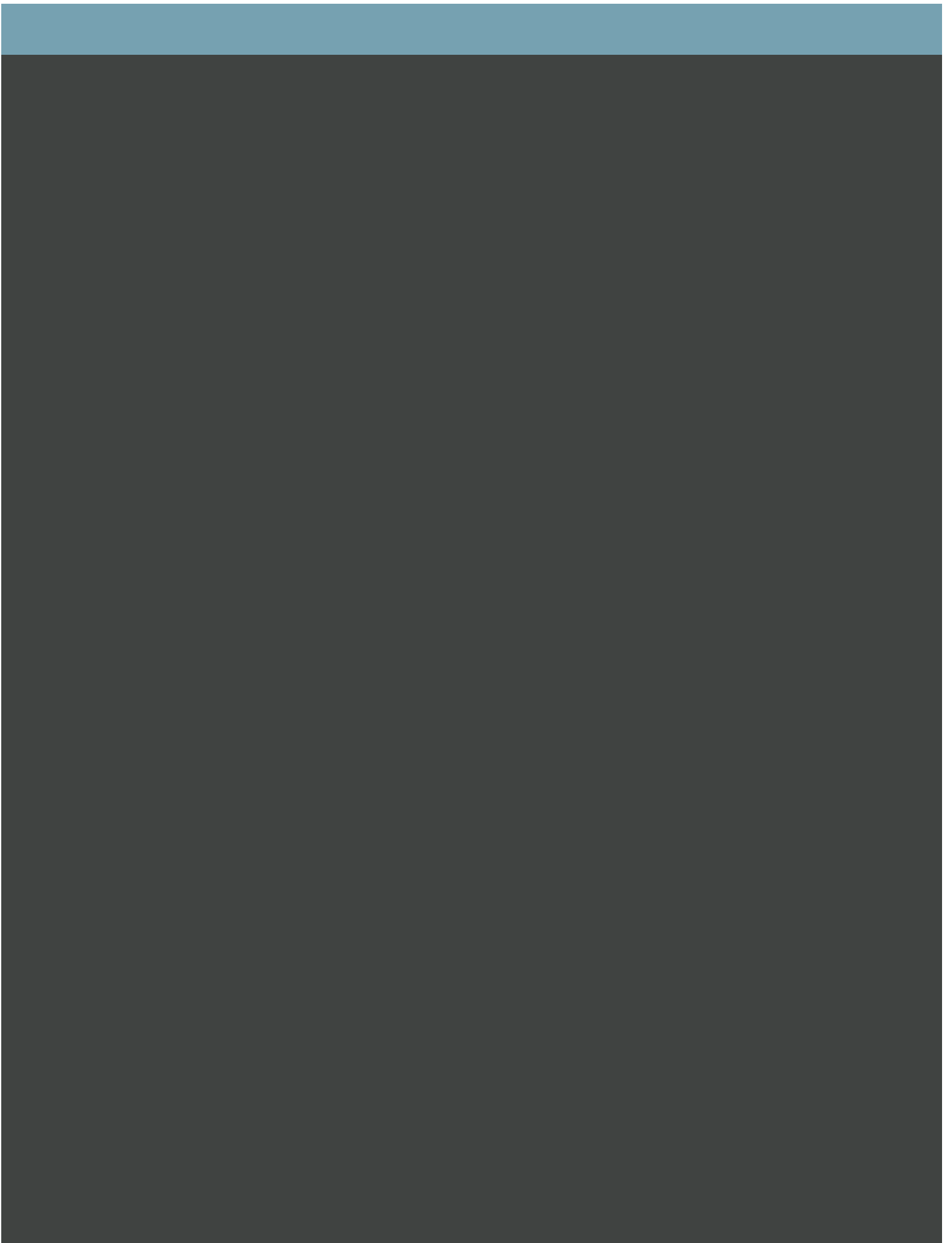
projects in both the Logistics and Documentation Services Division and the Center Operations Directorate, including improvements in equipment control, supporting logistics management with this year's business plan, event planning and coordination, and serving as acting forms manager for fiscal year 2018. In addition, he was able to still apply some of his engineering knowledge in a yearlong life detection project with APEX (Ames Project Excellence), where 30 team members were selected to work together to come up with a Simple Science baseline for new and innovative life detection missions or techniques.

Outside of professional life, Nourani enjoys being active. He was a collegiate runner and volleyball player at the University of Texas at Dallas, and still likes to compete in both.



**Felicia London,
Pathways Intern in
the Logistics and
Documentation
Division at Ames
Research Center**

Felicia London comes to ARC as a current student at the North Central College in Illinois, where she is pursuing her bachelor's degree in Finance. Felicia is excited about her new role as a Pathways Intern and views it as a challenge which will engage her in projects to further her career development. Felicia's interest in working for science organizations grew after interning at Argonne National Laboratory's Global Security Science's Division and understanding their role within the District of Energy. She also had the opportunity to assist as an intern with operations at Washington State University's lab, which specializes in dynamic compression science. Felicia realized through these internships the value of her interaction with researchers and scientists and how it resulted in her learning something new every day.



Contact Us

Your involvement, understanding, and feedback are essential to making the Logistics Management Program a success. Please send us your questions or stories to share by calling or e-mailing:

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Contract Property
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<https://ld.hq.nasa.gov/cpm.html>

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