

NASA GOLDEN ASTRONAUT TICKET OFFICIAL RULES

The National Aeronautics and Space Administration (NASA) is celebrating its [60th anniversary](#) in 2018. To commemorate the occasion, NASA Glenn Research Center (GRC) in Cleveland, Ohio will hold a public event at its Visitor Center at the Great Lakes Science Center (GLSC) on September 29, 2018 and a special tour of GRC's main campus at Lewis Field on the same day (the "Tour").

Tour attendees will be determined based upon: (1) receipt of a "Golden Astronaut Ticket" (the "Ticket") and (2) completion of the Ticket pre-registration process ("Activation"). GRC will distribute up to 50 Tickets at designated events throughout the year. Each Ticket makes the bearer a candidate to register up to four guests (subject to restrictions discussed below and incorporated into these Official Rules) for this one-of-a-kind, full-day tour of GRC.

The Tour will include round-trip transportation from the GLSC to GRC where guests will be greeted, visit the GRC Exchange Store, and enjoy a behind-the-scenes look at approximately six facilities where GRC engineers contribute to the nation's aeronautics and space exploration program through the Tour. This experience will last approximately eight hours.

Distribution of the Tickets is conducted at random and by varying means as determined by NASA.

The Tour and Ticket distribution are sponsored solely by GRC. Any questions, comments or complaints regarding the Tour and/or Ticket distribution must be directed to GRC by e-mail to grc-public-inquiries@mail.nasa.gov or by U.S. mail at NASA Glenn Research Center, 21000 Brookpark Road, Cleveland, OH 44135. Holders of the Ticket ("Ticketholders") may make inquiries by telephone by calling 216-433-5555.

NASA RESERVES THE RIGHT TO CANCEL THE TOUR OR DENY ACCESS AT ANY TIME DUE TO SECURITY, POLICY, BUDGETARY, OR OTHER CONCERNS. GRC will attempt to provide advanced notice to Ticketholders in the event of cancellation of the Tour.

ELIGIBILITY

Subject to the activation requirements: (1) Ticketholders may be eligible to participate in the Tour and (2) each Ticket may be eligible for registering up to four (4) individuals (including the Ticketholder) for the Tour. To activate the Ticket, the Ticketholder must meet the following requirements:

1. Be a U.S. citizen or lawful permanent residents.
2. Be 18 years of age or older at the time of receipt of the ticket.
3. Pre-register his/her party of up to four (4) individuals online between May 1, 2018 and August 31, 2018. Due to the nature of the Tour and its length, Tour attendees must be 10 years of age or older. An adult must register and accompany an attendee who is between 10 and 17 years of age.
4. Meet eligibility requirements printed on the Ticket and as defined within this section.

5. Be available to attend the Tour beginning at approximately 8:30 a.m. and lasting until 5:00 p.m. Further information regarding lunch options available for purchase by Tour attendees will be provided in the communication confirming activation of the Ticket or subsequent communication of logistical details. Tour attendees will be financially responsible for their lunch.

The following individuals are NOT eligible to receive a Ticket:

- a. Employees, contractors, or any other NASA-badged individuals;
- b. Any employees of the host(s) of the event(s) at which the Tickets are distributed; and
- c. Members of the immediate families (spouse and biological, adoptive or step-parents, grandparents, children, grandchildren and siblings, and each of their respective spouses regardless of where they reside) or households (whether related or not) of any of the above individuals listed in items a. and b.

No purchase or payment of any kind is necessary to obtain a Ticket or participate in the Tour. A purchase or payment will not increase chances of receiving a Ticket. Ticket distribution is intended for activities solely within the United States and will be governed by U.S. Federal law.

REGISTRATION

Ticketholders must pre-register their parties of up to four (4) individuals (including the Ticketholder) per Ticket online between May 1, 2018 and August 31, 2018. A link to the registration form will be available at: <https://glennevents.grc.nasa.gov>. Ticketholders who successfully complete pre-registration will receive email acknowledging GRC's receipt of his/her registration for the Tour; however, receipt of this email acknowledgment does not guarantee entry onto GRC. If the Ticketholder and his/her party is approved for the Tour, the Ticketholder will receive a separate confirmation email message containing confirmation numbers for each individual within the Ticketholder's party. **Unless the Ticketholder receive a confirmation email prior to September 14, 2018, the Ticketholder's registration has not been confirmed.** The confirmation will include parking instructions and other important information about planning the Ticketholder's visit to GRC.

If the Ticketholder does not pre-register in accordance with the requirements of this section, the Ticket shall become void and the Ticketholder will not be eligible to participate in the Tour.

Information required for registration includes but is not limited to:

- Name of each person in the Ticketholder's party: last name, first name
- Indicate "U.S. citizen" or "Lawful Permanent Resident" status after the name of each individuals within the Ticketholder's party.
- Indicate "minor" status after the name of each individuals within the Ticketholder's party who is under the age of 18. Due to the nature of the Tour and its length, Tour attendees must be 10 years of age or older. An adult must register and accompany an attendee who is between 10 and 17 years of age.
- Identify any special needs of any of the individuals within the Ticketholder's party.

If the Ticketholder does not have online access and a valid e-mail address, please call (216) 433-5555 to arrange for registration prior to August 31, 2018.

Each Ticket issued has a hologram sticker with a unique ticket number printed on it; the Ticket is not valid without the sticker.

NASA may declare a Ticket void if it is stolen, not distributed by NASA at a sanctioned event, or if the ticket is illegible, altered, or counterfeit. A Ticket declared void will not be accepted for tour admission.

The Ticket is transferrable to another eligible person prior to pre-registration. A discrepancy between the pre-registration and the Ticket number will invalidate the Ticket and the pre-registration. Unregistered tickets will be invalid for entry to GRC and the Tour.

Up to fifty (50) Tickets may be printed, but all Tickets may not be distributed. Tickets not originally distributed by NASA at authorized events are not valid for registration. NASA may declare a Ticket void if it is not distributed at an authorized event or deemed not distributed in accordance these Official Rules, or if it is illegible, altered, or counterfeit.

Multiple registrations are not permitted to share the same Ticket number. Should multiple registrants attempt to use the same Ticket number, GRC may attempt (but is not required) to contact the Ticketholder and/or registrant to resolve the discrepancy. NASA also reserves the right to declare the Ticket to be void.

GRC is not responsible for lost, damaged, stolen, or mutilated tickets, late registrations, undeliverable e-mail or postal addresses, or incomplete registrations, regardless of cause.

The Tickets have no cash value, nor does the Tour itself as all tours of GRC are conducted free of charge to the public.

NASA may attempt to collect the names and contact information of Ticketholders at the particular event where the Ticket was distributed. Collection of this information is solely to contact the Ticketholder in the event of an issue with the Tour or pre-registration. Disclosure of this information by the Ticketholder is voluntary and for the convenience of the Ticketholders. This information will not be retained after the event nor distributed to third parties.

NASA or its partners or agents will provide round-trip transportation between the NASA Glenn Visitor Center at the Great Lakes Science Center located at 601 Erieside Ave. Cleveland, OH 44114 and the NASA Glenn Research Center located at 21000 Brookpark Road, Cleveland, OH. This transportation must be used due to security restrictions. Parties with individuals requiring special transportation may be permitted to use private vehicles subject to restrictions and inspections. Use of personal vehicles will be limited to vehicles with state-issued handicap parking placards.

TOUR ADMISSION

The Ticketholder must retain and present the Ticket to the applicable GRC official on the day of the Tour.

Admission to GRC for the Tour is subject to additional security restrictions and requirements, including proper photo identification.

Tours are open to U.S. citizens and Lawful Permanent Residents. Due to the nature of the Tour and its length, Tour attendees must be 10 years of age or older. An adult must register and accompany an attendee who is between 10 and 17 years of age.

All visitors (including Ticketholder and his/her party) who are U.S. citizens and lawful permanent residents 18 years of age or older are required to present a form of government-issued photo identification (driver's license, State ID) to Security at GRC's main gate before being allowed entry onto GRC. Lawful Permanent Residents are also required to present a United States Permanent Resident Card (green card). Individuals without proper identification will not be admitted to GRC.

In addition to the identification requirements, all visitors (including Ticketholder and his/her party) are subject to the NASA Policies Regarding Visitors, which can be viewed at [Visitor Security Policy and are incorporated into these Official Rules](#). Please review the NASA Policies Regarding Visitors before the Tour.

Ticketholders must bring their ticket, confirmation number(s) and proper identification to GRC's Visitor Center at the GLSC. Subject to the Visitor Security Policy, only Ticketholders and their respective parties with confirmation number and proper identification will be permitted on the Tour.

By participating in the Tour and related activities, Ticketholder agrees (a) to be bound by these Official Rules; (b) as between the Ticketholder and GRC, that the decisions of GRC is final on all matters relating to the Ticket Distribution and the Tour; (c) the Ticketholder is participating in the Tour in his/her individual personal capacity; (d) in the event that the Ticketholder does not comply with these Official Rules, that Ticketholder will be disqualified and the Ticketholder's eligibility to participate will be forfeited; and (e) the Ticketholder and his/her registered party must be available to participate in every portion to the Tour.

PUBLICITY

By attending this event and being on NASA premises, visitors understand that their likenesses may be photographed and/or videotaped. Visitors hereby grant to NASA the right, without fee, to make and use such photos and/or videotape recordings containing their likeness and in connection with the subject production in any manner or form and for any lawful purpose at any time. Visitors waive any right that they may have to review or approve the finished product, or the use to which it may be applied. They release and discharge NASA, its employees and its contractors, from any liability by virtue of any representation that may occur in the making or editing of said photos and/or videotape recordings.

USE OF PERSONAL INFORMATION

GRC will retain the Ticketholder's personal data for a reasonable period of time to enable it to send the Ticketholder information, including but not limited to, confirmation information, logistical information, and verification of compliance with these Official Rules. This data may be disclosed to a third party to enable such third party to fulfill any necessary requirements relating to the conduct of the Tour. Any other use of personal data will be in accordance with, and subject to, the Sponsor's Privacy Policy located [here](#).