Mac OS X Connection Guide

This guide will outline the general steps required to connect a Mac laptop with OS X to the “nasabyod” network.

1. Find the wireless icon at the top of the screen in the Menu Bar and click on it. Verify Wi-Fi is turned On. A list of available wireless networks should appear.

2. From the list of available wireless networks, click on “nasabyod”
3. Mode should be Automatic. Enter your NDC username (without “ndc\” prefix) and password and click “Join.”

4. Once connected, the wireless icon should appear at the top of the screen in the Menu Bar and clicking on the icon should show “nasabyod” with a checkmark.

Still Having Trouble Connecting?

- Try removing or “forgetting” any previously saved “nasabyod” wireless network that your device may have remembered and retry these connection steps
- Verify your NDC username and password are correct by logging into NASA Webmail (http://webmail.nasa.gov/) on a PC or Mac. These are the same credentials used to connect to “nasabyod”. If you continue to have trouble with your NDC credentials, contact ESD Help Desk at x34800
- Contact the vendor of your device for additional support

**NOTE:** ESD Support can only provide limited support for non-GFE devices