

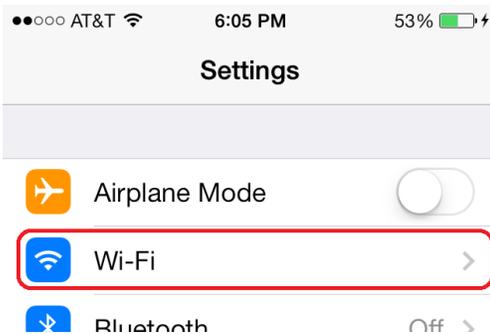
iPhone & iPad (iOS 7) Connection Guide

This guide will outline the steps required to connect a device with iOS 7 to the “nasabyod” network.

1. Navigate to the home screen or use Searchlight to find and Tap “Settings”



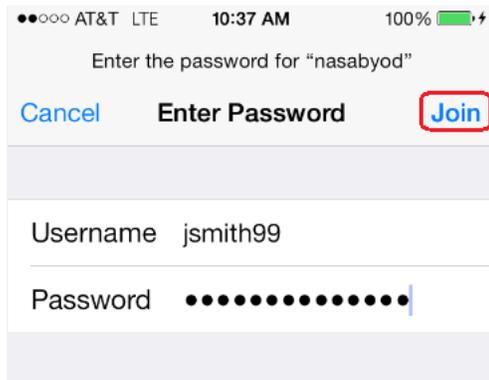
2. “Tap Wi-Fi”



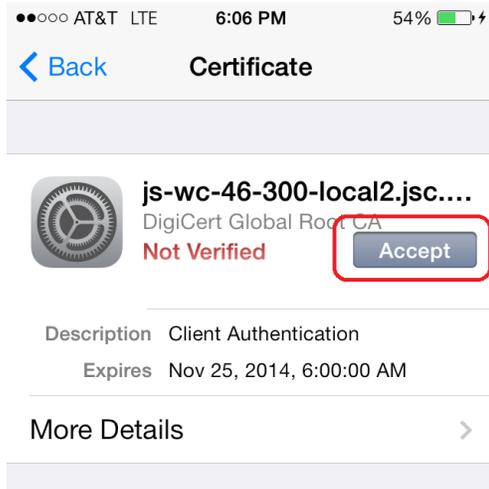
3. Enable Wi-Fi if it is not turned on. Select “nasabyod” from the list of available networks.



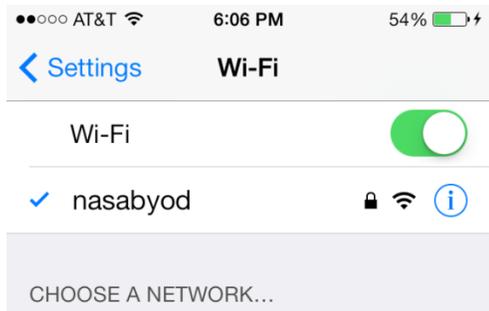
4. Enter your NDC username (without “ndc\” prefix) and password and select “Join”



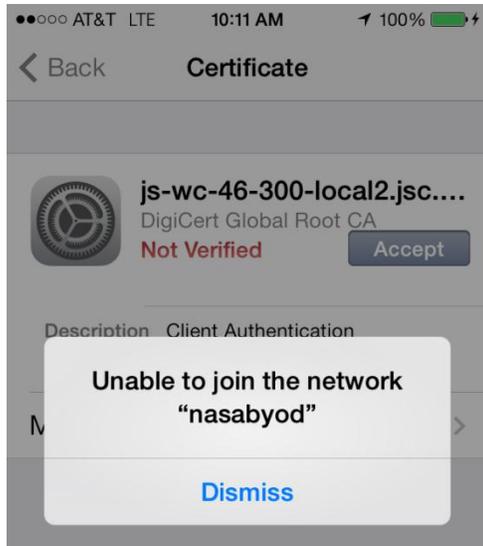
5. A Certificate message may be displayed. Select “Accept” to continue.
NOTE: DigiCert is a valid Global Root CA. Disregard “Not Verified” message for this certificate.



6. “nasabyod” will now display a checkmark to indicate the device is now connected.



7. If a message pops up displaying “Unable to join the network” after accepting the certificate, this often indicates an authentication issue with your NDC username or password. You will be prompted to enter your username and password again.



Delete any saved username and password and carefully enter your NDC username and password again and select “Join”. Once validated, you should see the “nasabyod” checkmark.

Still Having Trouble Connecting?

- Try removing or “forgetting” any previously saved “nasabyod” wireless network that your device may have remembered and retry these connection steps
- Verify your NDC username and password are correct by logging into NASA Webmail (<http://webmail.nasa.gov/>) on a PC or Mac. These are the same credentials used to connect to “nasabyod”. If you continue to have trouble with your NDC credentials, contact ESD Help Desk at x34800
- Contact your device vendor if you continue to have connection problems.
NOTE: ESD Support can only provide limited support for non-GFE devices