Why Attend?
You will hear from the Center and Agency’s senior leadership about how the Goddard system works. More than just hear from them – you will discuss with them how and why we do the things we do and why Goddard is successful. Come participate in open discussions about how our people and systems work together to achieve mission success.

For more information:
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Office of the Chief Knowledge Officer
http://www.nasa.gov/goddard/ocko

Register through SATERN:
https://satern.nasa.gov

Course Registration Support
Nicole Spriggs (301) 286-5393

GODDARD SPACE FLIGHT CENTER

The Road to Mission Success
Goddard’s Integrated Approach to Successful Missions: an interactive learning series
Spring 2014

This series of three 2-day workshops is designed specifically to transfer the experience, wisdom and values embedded in our policies, procedures, and processes to emerging leaders and managers at Goddard. The best practice for transferring this knowledge is through a case-based workshop series where the subject matter is drawn from Goddard experiences and is presented by Goddard people familiar with our legacy of successful missions.

The workshop is designed for all who lead and manage at Goddard including: Project Managers, Deputy Project Managers, Element Managers, Instrument Managers, Line Managers, Mission System Engineers, Subsystem Managers, Business Managers, Division Chiefs, Safety Assurance Managers, System Assurance Managers, System Review Managers, Review Chairs, Project Scientists, Branch Heads, Group Leads, and other emerging Goddard leaders. This course is for civil servants only.

The goal of this series is to instill both confidence and wisdom into our current and emerging leadership to carry on the Goddard legacy of Mission Success.

We are no longer in a race with other nations. We are in a race with our own human capacities to learn, share, and apply what we can conceive, design and build.

-GSFC Knowledge Management Plan

National Aeronautics and Space Administration

The Road to Mission Success
Goddard’s Integrated Approach to Successful Missions: an interactive learning series
Spring 2014 Workshop Series
May 27-28
June 12-13
June 25-26

*Participants must be able to attend all sessions

At the
Goddard Space Flight Center
Greenbelt, MD

For more information:
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Edward.W.Rogers@nasa.gov,
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or for course registration support
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http://www.nasa.gov
Workshop Themes

Sessions are facilitated by senior Goddard and NASA leaders from line management and project management. Sessions focus on how different parts of Goddard all connect to the common themes critical to mission success.

Agency Values

Core Agency values: Teamwork, Integrity, and Mission Success. All aspects of the workshop series reflect these core values to help us understand how they contribute to our work and to our success.

Integrated Processes

Goddard’s processes work well because they are integrated within Goddard organizational approach to managing missions. From reviews and reporting structures to teaming and procurement, sessions will demonstrate how Goddard works well when Goddard works together.

Partnerships

A successful project is based on achieving the right balance of partnerships: within the Center, throughout the Agency, with industry, with foreign entities, with the science community and with other US agencies. Workshop cases will demonstrate the art and science of partnering.

Session Formats

It is important to learn from our mistakes, but it is essential that we also learn from our successes. Each workshop will include cases that illustrate the principles behind Goddard’s success.

Sharing Wisdom

This series provides opportunities to share experiential wisdom with current and emerging leaders at Goddard through discussions, open dialogue, and case-based learning. Senior leaders will conduct discussions about Goddard’s integrated approach across Safety, Engineering, and Project Management.

Case Studies

Goddard’s phenomenal record of success is the result of hard work, dedication and open processes. Case studies based on Goddard projects illustrate the lessons learned and roads taken that reflect Goddard’s approach to missions. These cases will be used extensively throughout the workshops to provide a rich context for learning.

Content Outline

Workshop 1
- NASA & GSFC Budget Process
- Congressional Affairs
- MSES Case Study
- Science @ Goddard
- New Technology
- New Business Opportunities
- VCL Case Study
- Research @ Goddard
- Legal Affairs
- TDRSS Case Study

Workshop 2
- Project Life Cycle
- STEREO Case Study
- Project Management
- Public Affairs
- Wallops / CREAM Case Study
- Review Process
- Risk Management
- Systems Engineering
- GOES-N Case Study

Workshop 3
- AC-67 Case Study
- Safety & Mission Assurance
- Reliability Engineering
- Institutional Support
- Information Technology
- Human Resources
- CALIPSO Case Study
- Industry Perspective
- Chat with Center Director

NOTE: Training Costs are covered from the Center Training Budget. Travel costs are the responsibility of each participant’s home organization.

Future Goddard projects should never accept risk or experience failure because the organization did not apply its own best knowledge.

-GSFC Knowledge Management Plan