

Using Conflict as a Catalyst for Creativity:

Conflict Resolution Workshop

- **Session 1:** Wednesday, October 15 - Building 30 Auditorium, 9:00-11:30 am
- **Session 2:** Thursday, October 16, Building 30 Auditorium, 1:30-4:00 pm

Sometimes we all just can't get along, and that's okay. Without a doubt, workplace conflict can bog us down and decrease morale. On the other hand, conflict -- if properly managed -- can be a great catalyst for creativity. The presenter, using his hand-drawn illustrations will share real-life stories from his experience resolving conflicts around the world and will provide concrete tools, tips, and tricks to harness the energy of conflicts and transform them into opportunities for progress. He will also present an overview on the resources we have within NASA to help our team address conflicts creatively and cooperatively.

Pre-registration is not required, but please note that seating is limited to the first 135 attendees.

Mastering Meetings to Minimize Conflicts:

Effective Meetings Workshop

- **Session 1:** Wednesday, October 15 - Building 1 Room 871 from 1:30-4:00 pm

Jean-Paul Sartre famously said "hell is other people." Had he worked in practically any organization, he may as well have added "especially in meetings." This workshop will focus on skills that will allow participants and facilitators in any workplace have more productive, engaging, and results-oriented (if not heavenly) meetings. Using interactive activities, visuals drawn by the instructor, and video clips, the workshop will cover:

- Meeting facilitation basics: Becoming the Orchestra Conductor-Traffic Cop Hybrid. From ground rules to handling "challenging" participants.
- What kind of meeting animal are you? Knowing and understanding your - and others - default meeting behaviors
- The pre-meeting meeting: Who's who, what's the agenda, and what could possibly go wrong?
- Controlled chaos: Tools and processes for harnessing creative energy from all participants to create a safe space for challenging conversations.
- All together now: Building consensus, buy-in, or shared understanding among everyone in the room.

Seating is limited to the first 30 attendees. Register for this training in SATERN using this link: https://satern.nasa.gov/learning/user/deeplink_redirect.jsp?linkId=SCHEDULED_OFFERING_DETAILS&scheduleID=76122.

Trainings are hosted by JSC's Office of Equal Opportunity and Diversity (OEOD) in conjunction with the New York Peace Institute, one of the nation's largest community mediation centers. Brad Heckman, CEO and Adjunct Professor at NY University's Center for Global Affairs will teach both courses.

For more information, please contact OEOD at 281-483-0607 no later than 5pm on Wednesday, October 8th.



Accommodations for a specific disability are available upon request to participate in these trainings. For more information, please contact OEOD at 281-483-0607 no later than 5pm on Wednesday, October 8th.