Strategic Plan of the Office of the Chief Financial Officer (OCFO)

Developed by the Center CFOs and OCFO HQ leadership team

- Sets goals for improving the organization, products, and services
  - Longer-term view needed for the organization to effect change while the organization carries out its near-term responsibilities to manage continuous cycles of budgetary, financial, programmatic, and institutional processes
  - SES performance plans linked to progress on OCFO goals
- Initiatives are proposed for each goal, priorities determined each fiscal year
  - Codified in the “CFO’s Priorities List”
  - Initiative completion may require more than a single fiscal year
Vision

To be the credible expert, trusted advisor and source of quality information on matters related to finance and resources, including the management of associated risk, for NASA programmatic and institutional decision making.

The CFO is responsible for…

• Strategic planning and performance reporting
• Budget formulation and execution
• Budget analysis and expertise
• Financial services and data integrity
• Financial and resource management initiatives, directives and policies
• Statutory and administrative compliance in the expenditure and stewardship of government funds.
OCFO Goal Categories

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<th>Capabilities</th>
<th>Financial Stewardship</th>
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<td>Customers</td>
<td>Communication &amp; Culture</td>
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All four goals...

- Have equal weight
- Are inter-connected – we can’t work one without affecting the other three.
- Help to align and organize our activities and key initiatives.
Enhance Capabilities

GOAL: Build the capabilities needed to deliver CFO value added products and services.

OBJECTIVES:

- Strengthen knowledge, skills, and abilities of our people to provide nimble, professional, quality team members.
- Develop Communities of Practice to ensure knowledge sharing and knowledge transfer.
- Assess and improve processes, procedures, and policy.
- Ensure systems align with mission and customer needs.
Ensure Financial Stewardship

**GOAL:** Provide effective stewardship of NASA’s resources by maintaining appropriate internal controls and balancing competing Agency needs/requirements.

**OBJECTIVES:**
- Maintain a posture of being nimble and flexible to adapt to changing circumstances
- Deliver analytics that are value added
- Provide metrics that measure and drive the appropriate performance
- Ensure accuracy and accountability through internal controls
Deliver a Positive Customer Experience

**GOAL:** Consistently provide a timely and quality customer experience for internal and external stakeholders.

**OBJECTIVES:**
- Consistently demonstrate value added
- Strengthen relationships with customers
- Deliver quality products & services on time every time
Promote Clear Communications and a Culture of Respect

GOAL: Promote effective communication and collaboration in a culture of respect, and operate seamlessly throughout the OCFO organization. (This strategic goal, being an internal effort, is not addressed through the public-facing CFO Priorities.)

OBJECTIVES:

• Strengthen effective communications up, down and across the OCFO organization
• Build a culture that reflects respect, inclusion and appreciation
• Promote innovation through participation