

JSC Office of Equal Opportunity and Diversity (OEOD)  
EEO Complaints Processing 29 C.F.R. Part 1614  
(281) 483-0607

Incident

45 days

Counselor Contact  
(Informal Complaint Filed)

Alternative Dispute Resolution

Counseling

90 days

30 days

Notice of Right to File

Can be extended 60 additional days



OEOD (JSC Operations)  
Informal Process

15 days



ODEO  
(Agency Office)  
Formal Process

OFFICE of DIVERSITY and EQUAL OPPORTUNITY  
(ODEO)  
(202) 358-2167  
(Formal Complaint Filed)



180 days

180 days

Complaint Investigated & Notice Issued

30 days

Hearing Requested

No Hearing Requested

180 days

60 days

Findings and Decision

Agency findings and  
Decision Final Action

40 days

Agency Final Action